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Simulator data and HRA models: accounting for variability

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- Why HRA models shall represents variability and how this is reflected in use of data from simulator
- Examples on artificial data
- Ongoing and future work



- HRA models provide Human Error Probabilities (HEPs) for types of tasks, influence factors, characterizations of context
 - E.g. SPAR-H: "diagnosis task", "adequate time available", "poor procedures" ...
 - Address categories of task types, factor influences
 - There is variability within these categories, e.g. different realizations of how procedures may be "poor"
 - There is also variability of crew performances, behaviors, strategies
- **Simulator data** in general relates to **specific tasks** by a limited set of operating crews, e.g. LOCA of given size, HPI failed, given procedural guidance,...

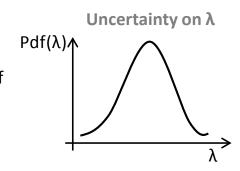
- We investigated a model to explicitly treat these two sources of variability
 - Within-PSF (performance shaping factors) variability
 - Crew variability



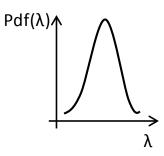
Uncertainty and variability

• Typical approach in probabilistic safety assessment, e.g. λ failure rate of pump

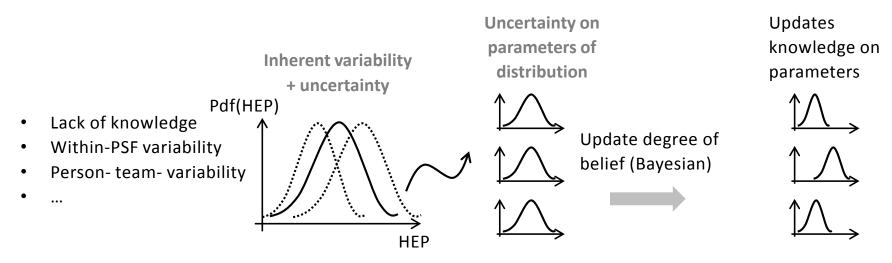
- Lack of knowledge
- Plant-to-plant variability (operating conditions, quality of maintenance)
- Specific type of component (vendor, model)



Update degree of belief (Bayesian), based on plant-specific data



- In HRA, human error probabilities assessed based on models; HEP inherently variable
 - Person- team- variability
 - Variability within ratings of PSFs (e.g. 'adequate procedures' envelops various cases)



HEP for a specific task type, specific set of PSFs

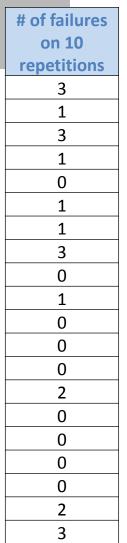
Two approaches:

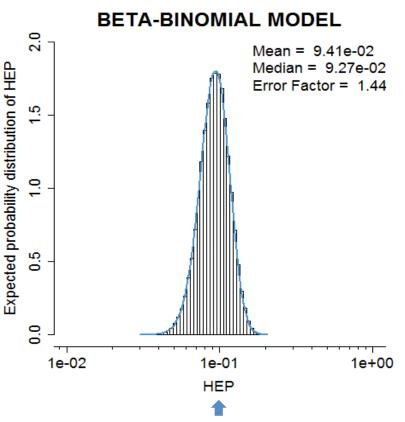
| APPROACH | HYPOTHESES | VARIABLES | BAYESIAN INFERENCE MODEL |
|----------------------|--|---|---|
| Beta-Binomial | Unique HEP value associated to the same type of task, same set of PSFs Within-task, -PSF and crew variability represented by the probability itself | 1 variable HEP | $\frac{\text{Beta prior}}{(\alpha=1,\beta=1)} \qquad \frac{\text{Binomial}}{\text{aleatory model}} \qquad \frac{\text{Evidence}}{\text{(single piece)}} \\ \frac{\text{HEP}}{\sim} \qquad \frac{\text{N}_{\text{TOT}}}{\text{N}_{\text{TOT}}} \\ \pi(\text{HEP}_{\text{PSF}} \mid \alpha_{\text{post}}, \beta_{\text{post}}, E) = \text{post. predictive} \\ \alpha_{\text{post}} = \alpha_{\text{prior}} + k_{\text{tot}} \\ \beta_{\text{post}} = \beta_{\text{prior}} + N_{\text{tot}} \\ \end{cases}$ |
| Variability model | HEP distribution associated to the same type of task, same set of PSFs A unique HEP value is associated to a specific task and scenario context, performed by a specific crew - Hierarchical model (two-stages), assuming lognormal var. functions | 2 continuous variables $\sigma = f(\sigma_t, \sigma_c)$ | $\frac{\text{Hyper-}}{\text{parameters}} \xrightarrow{\text{Lognormal prior}} \xrightarrow{\text{Binomial}} \xrightarrow{\text{aleatory model}} \xrightarrow{\text{N}} \\ \frac{\mu_t}{\sqrt{\sigma}} \xrightarrow{\text{N}} \text{HEP}_t \xrightarrow{\text{N}} \\ \pi(\text{HEP}_{PSF} \mu_t, \sigma, E) = \text{post. predictive} \\ \pi(\mu_t E) = \text{post. distribution of } \mu_t \\ \pi(\sigma E) = \text{post. distribution of } \sigma$ |

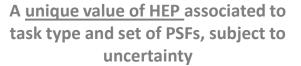


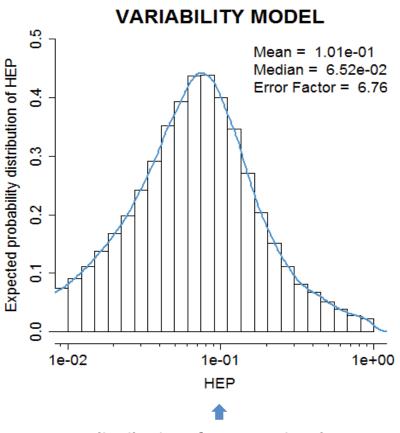
Effect of consideration of variability

- Hypothetical data on number of failures for <u>a specific task type, specific set of PSFs</u>
 - 20 tasks (N_{task}), 10 repetitions (N_{rep}) of task by the same crew







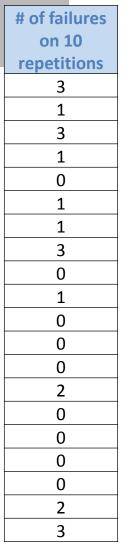


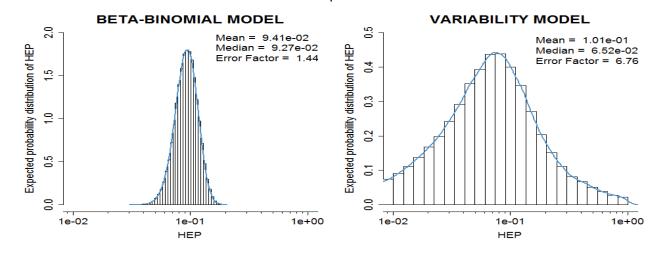
A <u>distribution of HEP</u> associated to task type and set of PSFs, with parameters subject to uncertainty



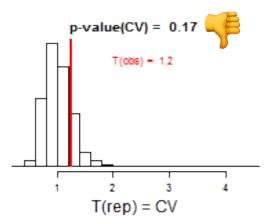
Effect of consideration of variability

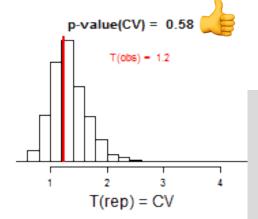
- Hypothetical data on number of failures for <u>a specific task type, specific set of PSFs</u>
 - 20 tasks (N_{task}), 10 repetitions (N_{rep}) of task by the same crew





POSTERIOR PREDICTIVE CHECK





Overconfidence in the results if variability is not considered

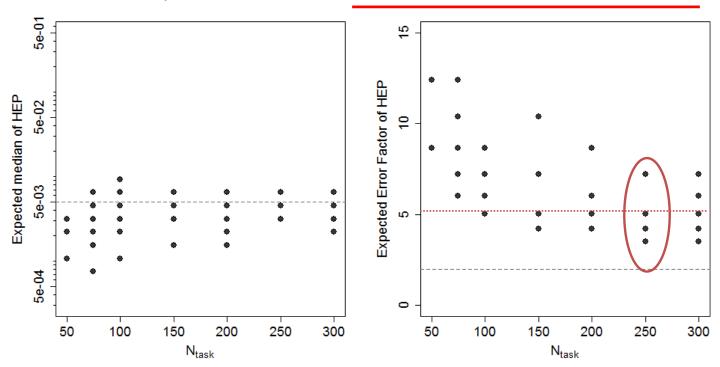
Generated data: $N_{task} = 20$; $N_{rep} = 10$; HEP ~ lognormal (median = 0.05, mean = 0.08, Error Factor = 5)



Data requirements - How many tasks we need to simulate to inform on variability? case: median 5E-3

Hypothetical data: 10 repetitions of same task by same crew are available (N_{rep}=10)

Generated data: $N_{rep} = 10$; HEP ~ lognormal (median = 5E-3, mean = 5.5E-3, Error Factor = 2)



• As the number of simulated tasks increases, expected results get closer to the real values

More than 200 tasks are needed to know HEP with Error Factor < 5

• In this model the HEP is crew-specific: cannot aggregate data from different crews Can we define "crew types"?



Three approaches compared Generated data: median = 5E-2, EF = 2, $N_t = 200$

 Beta-Binomial: aggregates the 200 data points to inform on HEP value

| # of failures | # of trials |
|---------------|-------------|
| 11 | 200 |

 Continuous variability model: each crew performance is the result of a single realization of a different HEP value

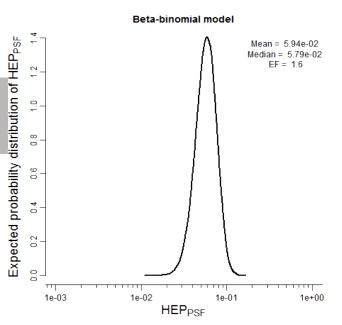
| Data point | # of failures | # of trials |
|------------|---------------|-------------|
| Crew # 1 | 0 | 1 |
| | | |
| | | |
| Crew # | 1 | 1 |
| Crew # Nt | 0 | 1 |
| TOTAL | 11 | 200 |

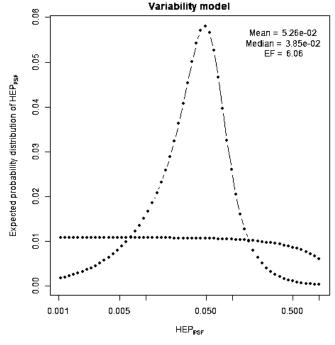
 Discrete crew type model: aggregates data points pertaining to the same crew type

| Data point | # of failures | # of trials |
|-------------|---------------|-------------|
| Crew type 1 | 3 | 100 |
| Crew type 2 | 4 | 60 |
| Crew type 3 | 4 | 40 |
| TOTAL | 11 | 200 |



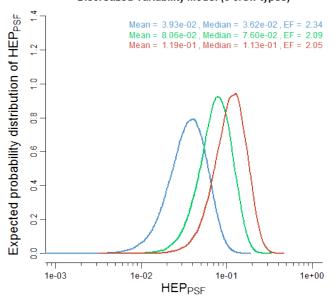
Generated data: median = 5E-2, EF = 2, $N_t = 200$

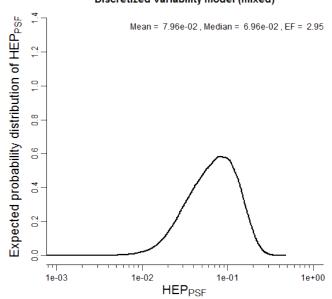




| Aggregated data | # of UNSAT | # of TOEs |
|-------------------------|---------------|--------------|
| Crew type: 1 (blue) | 3 | 100 |
| Crew type: 2 (green) | 4 | 60 |
| Crew type: 3 (red) | 4 | 40 |
| TOTAL (black) | 11 | 200 |

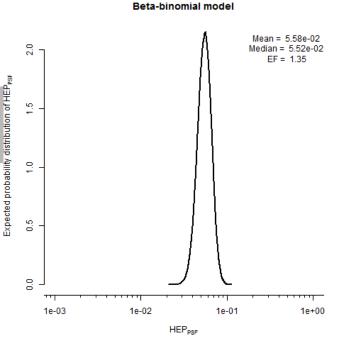
Discretized variability model (3 crew types)

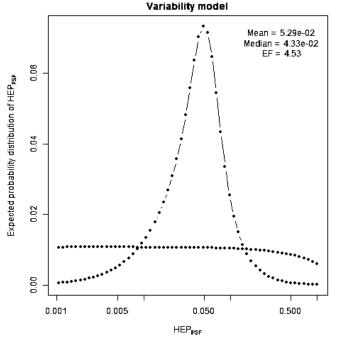






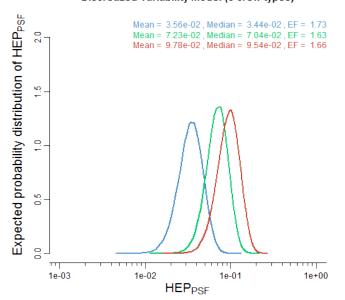
Generated data: median = 5E-2, EF = 2, $N_t = 500$

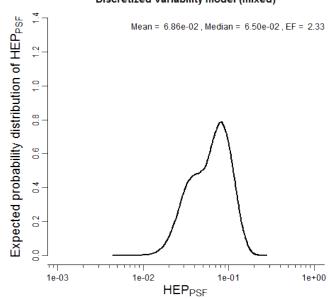




| Aggregated data | # of UNSAT | # of TOEs |
|-------------------------|---------------|--------------|
| Crew type: 1 (blue) | 8 | 250 |
| Crew type: 2 (green) | 10 | 150 |
| Crew type: 3 (red) | 9 | 100 |
| TOTAL (black) | 27 | 500 |

Discretized variability model (3 crew types)







How to define crew types?

- Currently investigating literature on teamwork competences
- Can SACADA error causes be used to inform crew types? Eg.

| Team skill | Behavioural markers O'Connor et al. (2008) | SACADA error causes (Chang et al., 2014) |
|--------------------|--|--|
| | Develop understanding | |
| Building situation | Anticipation | Lack of questioning attitude (Table B9) |
| awareness | Maintain overview | Oversight failure: over focused (Table B8) |
| | Performance monitoring | Oversight failure: misplaced trust (Table B8) |
| | Analytical decision making | Leadership failure: disrespect of others(Table B8) |
| Team focused | Procedure following | |
| decision making | Intuitive decision making | Slow (Table B8) |
| | Initiative | Oversight failure: non-confrontational (Table B8) |
| Communication | Assertiveness | Too formal (Table B10) |
| Communication | Information exchange | Unclear (Table B10) |
| | Adaptability | Rushing (Table B8) |
| Coordination | Supporting behaviour | Cohesion problem (Table B9) |
| | Team workload management | |
| | Leadership | Leadership failure: overconfidence (Table B8) |
| Collaboration | Co-operation | Experience mix (Table B9) |
| | Followership | Personality mix (Table B9) |



Conclusions and outlook

- In typical HRA, uncertainty in the HEP estimates has been treated very simplistically
- A Bayesian model is developed, explicitly treating variability and uncertainty on the error probabilities
- The amount of tasks to be simulated to fully inform the variability model by data is probably impractical for probability values in the range of interest
- Way ahead:
 - Aggregation for crew operating styles
 - Increase collected evidence by using performance measures instead of "failure counts"
 - degree of success/failure as combination of performance in terms of safety variables, time, crew situation awareness
 - Expert judgment

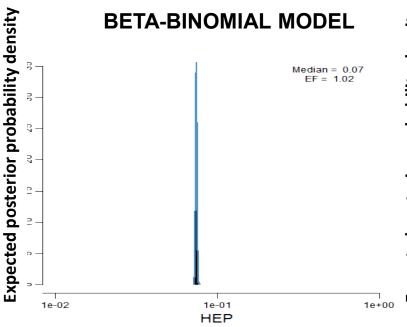


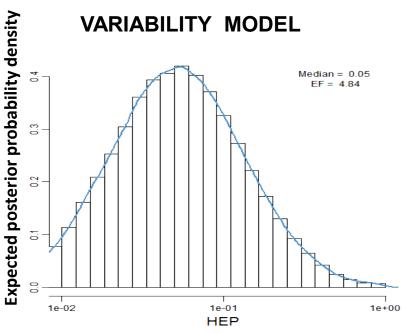
• Back up

With lots of data available ...

- Hypothetical data on number of failures
 - 1000 tasks (N_{task}), 100 repetitions (N_{rep}) of task by the same crew

| # of failures |
|---------------|
| on 1000 |
| repetitions |
| 209 |
| 53 |
| 204 |
| 36 |
| 60 |
| 47 |
| 30 |
| 235 |
| 80 |
| 12 |
| 135 |
| 10 |
| 23 |
| 100 |
| 37 |
| 13 |
| 11 |
| 57 |
| 95 |
| |



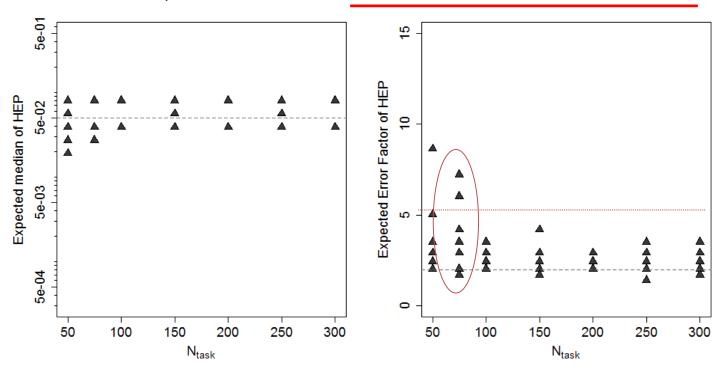




Data requirements - How many tasks we need to simulate to inform on variability? case: median 5E-2

• Hypothetical data: 10 repetitions of same task by same crew are available $(N_{rep}=10)$

Generated data: $N_{rep} = 10$; HEP ~ lognormal (median = 5E-2, mean = 5.5E-2, Error Factor = 2)



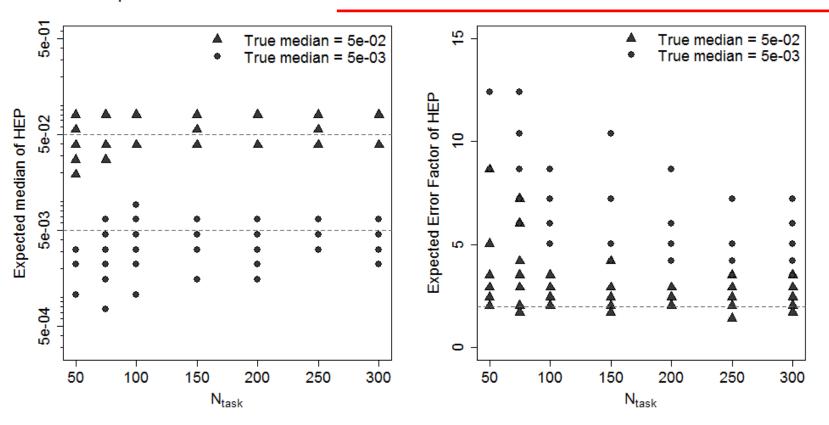
- As the number of simulated tasks increases, the expected results get closer to the real values
- HEP with Error Factor < 5 already from 75 tasks



Data requirements - How many tasks we need to simulate to inform on variability? cases compared

• Hypothetical data: 10 repetitions of same task by same crew are available ($N_{rep}=10$)

Generated data: N_{rep} = 10; HEP ~ lognormal (median = 5E-2 / 5E-3, mean = 5.5E-2 / 5.5E-2, Error Factor = 2)

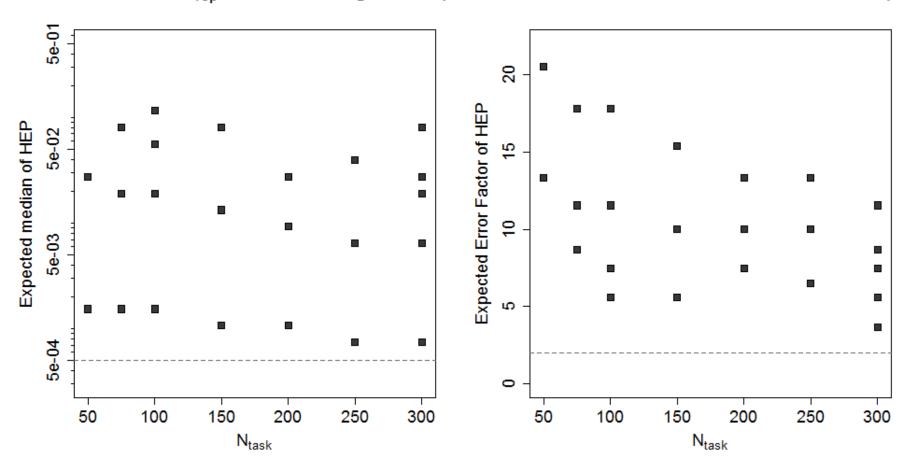


 As the number of simulated tasks increases, the expected results get closer to the real values



Data requirements - How many tasks we need to simulate to inform on variability? case: median 5E-4

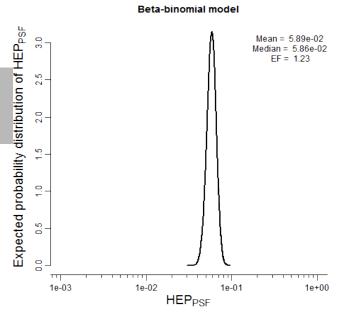
Generated data: $N_{rep} = 10$; HEP ~ lognormal (median = 5E-4, mean = 5.5E-4, Error Factor = 2)

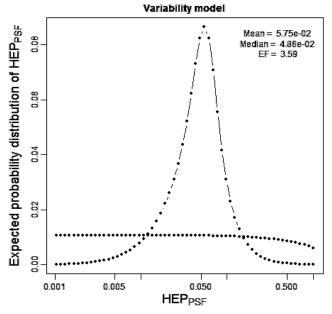


 As the number of simulated tasks increases, the expected results get closer to the real values



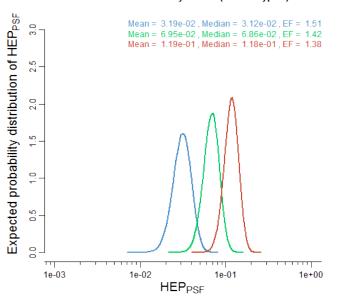
Paul scherrer institut Generated data: median = 5E-2, EF = 2, N_t = 1000 (seed: 222)

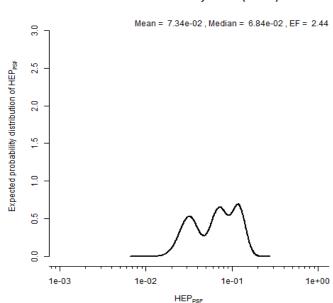




| Aggregated data | # of UNSAT | # of TOEs |
|-------------------------|---------------|--------------|
| Crew type: 1 (blue) | 15 | 500 |
| Crew type: 2 (green) | 20 | 300 |
| Crew type: 3 (red) | 23 | 200 |
| TOTAL (black) | 58 | 1000 |

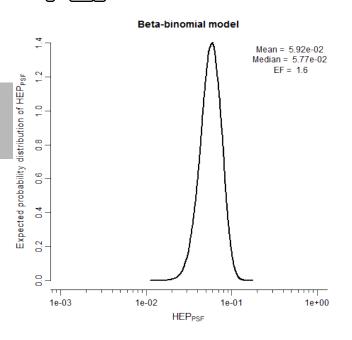
Discretized variability model (3 crew types)

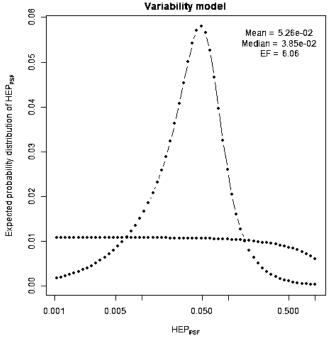






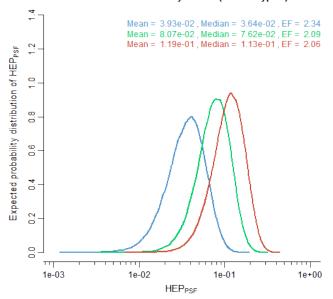
Generated data: median = 5E-2, EF = 3, $N_t = 200$

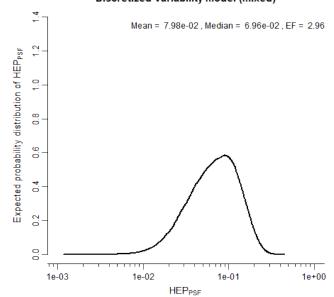




| Aggregated data | # of UNSAT | # of TOEs |
|-------------------------|---------------|--------------|
| Crew type: 1 (blue) | 3 | 100 |
| Crew type: 2 (green) | 4 | 60 |
| Crew type: 3 (red) | 4 | 40 |
| TOTAL (black) | 11 | 200 |

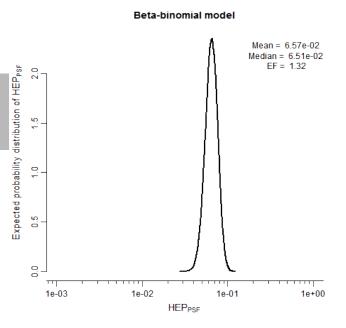
Discretized variability model (3 crew types)

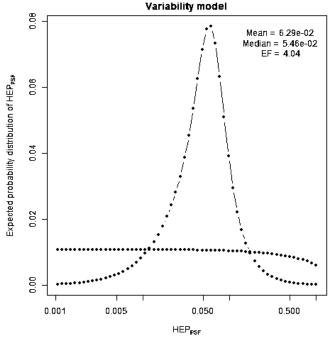






Generated data: median = 5E-2, EF = 3, $N_t = 500$





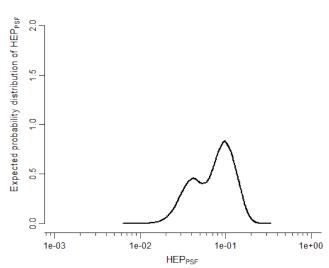
| Aggregated data | # of UNSAT | # of TOEs |
|-------------------------|---------------|--------------|
| Crew type: 1 (blue) | 9 | 250 |
| Crew type: 2 (green) | 12 | 150 |
| Crew type: 3 (red) | 11 | 100 |
| TOTAL (black) | 32 | 500 |

Discretized variability model (3 crew types)

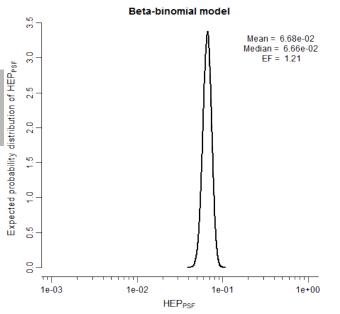
| | | Mean = 3.97e-02, Median = 3.85e-02, EF = 1.68 Mean = 8.55e-02, Median = 8.37e-02, EF = 1.56 Mean = 1.18e-01, Median = 1.15e-01, EF = 1.57 |
|---|----------|---|
| HEP _{PSF} | [50 | mean = 1.10e 01, median = 1.13e 01, E1 = 1.37 |
| Expected probability distribution of HEP _{PSF} | <u> </u> | 2 M |
| probability d | 6 | //// |
| Expected | 0.5 | / |
| | 0.0 | |
| | 1e-03 | 1e-02 1e-01 1e+00 |
| | | HEP _{PSF} |

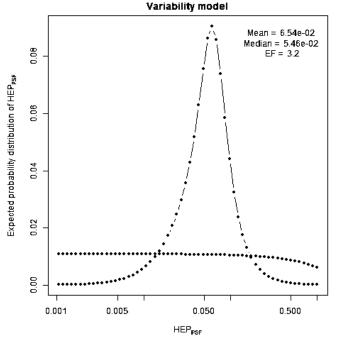
Discretized variability model (mixed)

Mean = 8.10e-02, Median = 7.85e-02, EF = 2.36

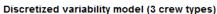


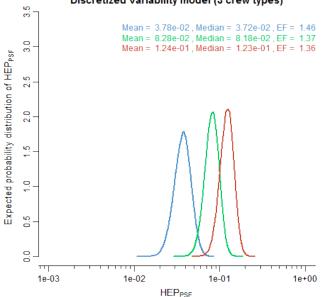
Paul scherrer institut Generated data: median = 5E-2, EF = 3, N_t = 1000 (seed: 222)

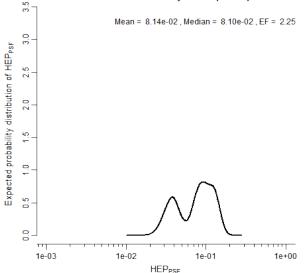




| Aggregated data | # of UNSAT | # of TOEs |
|-------------------------|---------------|--------------|
| Crew type: 1 (blue) | 18 | 500 |
| Crew type: 2 (green) | 24 | 300 |
| Crew type: 3 (red) | 24 | 200 |
| TOTAL (black) | 66 | 1000 |









| APPROACH | HYPOTHESES | VARIABLES (for each set F _{PSFs}) | BAYESIAN INFERENCE MODEL |
|---|---|--|--|
| ØV Zero Variability | Unique HEP value associated to the same type of task, same set of PSFs Within-task, -PSF and crew variability represented by the probability itself | 1 variable HEP | $\frac{\text{Beta prior}}{(\alpha=1,\beta=1)} \qquad \frac{\text{Binomial}}{\text{aleatory model}} \qquad \frac{\text{Evidence}}{(\text{single piece})}$ $\frac{\text{HEP}}{\sim} \qquad \frac{\text{HEP}}{\sim} \qquad k_{\text{TOT}}$ $\pi(\text{HEP}_{\text{PSF}} \mid \alpha_{\text{post}}, \beta_{\text{post}}, E) = \text{post. predictive}$ $\alpha_{\text{post}} = \alpha_{\text{prior}} + k_{\text{tot}}$ $\beta_{\text{post}} = \beta_{\text{prior}} + N_{\text{tot}}$ |
| FV Full Variability | HEP distribution associated to the same type of task, same set of PSFs A unique HEP value is associate to a specific task and scenario context, performed by a specific crew - Hierarchical model (two-stages), assuming lognormal var. functions | 2 continuous variables $\mu_t \qquad \sigma = f(\sigma_t, \sigma_c)$ (after lognormal convolution) | $\frac{\text{Hyper-}}{\text{parameters}} \xrightarrow{\text{Lognormal prior}} \xrightarrow{\text{Binomial}} \xrightarrow{\text{aleatory model}} \xrightarrow{\text{Evidence}} \\ \downarrow \qquad \qquad \downarrow \qquad$ |
| DCTV Discretized Crew-Type Variability | Unique HEP value associated to the same type of task, same set of PSFs, performed by the same type of crew Within-task, -PSF variability represented by the probability itself | K variables (K = crew types) HEP CT(1) HEP CT(2) HEP CT(K) | $\frac{\text{Beta prior}}{(\alpha=1,\beta=1)} \qquad \frac{\text{Binomial}}{\text{aleatory model}} \qquad \frac{\text{Evidence}}{(\text{K pieces})}$ $\frac{\text{HEP}_{\text{CT(i)}}}{\sim} \qquad \frac{\text{N}_{\text{TOT(i)}}}{\text{N}_{\text{TOT(i)}}}$ $\pi(\text{HEP}_{\text{PSF}} \mid \alpha_{\text{post(i)}}, \beta_{\text{post(i)}}, E_{(i)}) = \text{post. predictive}$ $\alpha_{\text{post(i)}} = \alpha_{\text{prior(i)}} + k_{\text{tot(i)}}$ $B_{\text{post(i)}} = \beta_{\text{prior(i)}} + N_{\text{tot(i)}}$ [for the i-th crew type] |