# Calendar Year 2016

# **ROP Self-Assessment Metric Report**

(Enclosures 1 and 2)

# **ROP Self-Assessment Metrics Overview/Dashboard**

Metric	I-1 "Completion of the Baseline Inspection Program"	I-2 "Resident Inspector Objectivity Through Rotation Policy	I-3 "Resident Inspector Objectivity Through Diverse Experience	I-4 "Inspector Objectivity Reviews	I-5 Fully Qualified Inspectors and Operator Licensing Examiners	I-6 "Analysis of Permanent Site Staffing
Result	Green	Green	Green	Green	Green	Green

# **Openness Metrics**

Metric	O-1 Issuance of Inspection Reports	O-2 Issuance of Assessment Letters	O-3 Conduct of Annual Assessment Meetings or Other Engagement Activities	O-4 Reporting and Dissemination of PI Data	I Plinic Weeting Notices	O-6 Responsiveness to ROP Contact Us Forms
Result	Green	Green	Green	Green	Green	Green

# **Efficiency Metrics**

Metric	E-1 Completion of Supplemental Inspections	E-2 Initiation of Reactive Inspections	E-3 Completion of Temporary Instructions	Performance Deficiency	E-5 Completion of Final Significance Determinations	E-6 Responsiveness to ROP Feedback Forms
Result	Green	Green	Green	Yellow	Green	N/A

# **Clarity Metrics**

Metric	C-1 Maintenance of ROP Web Pages	C-2 Corrections to ROP Web Pages	C-3 Traceability of Greater-than-Green Inspection Findings	C-4 Maintenance of ROP Governance Documents
Result	Green	Green	Green	Green

# **Reliability Metrics**

Metric	R-1 Performance of Lessons Learned Evaluations	R-2 Predictability and Repeatability of Significance Determination Results	R-3 Predictability of Agency Actions and Response	R-4 Consideration of Operating Experience Insights
Result	Green	Green	Green	Green

Enclosure 1

#### INSPECTION MANUAL CHAPTER 0307, APPENDIX A

#### REACTOR OVERSIGHT PROCESS SELF-ASSESSMENT METRICS

0307A-01 INDEPENDENCE PERFORMANCE METRICS (I)

# I-1 Completion of Baseline Inspection Program

Metric Criterion Met: Yes (Green)

<u>Definition:</u> The baseline inspection program is completed annually in accordance

with program requirements.

Criteria:

Green	Yellow	Red
All regions and NSIR met	N/A	1 or more regions or NSIR did not meet
completion requirements		completion
		requirements

\*Note: No less than 100% compliance for any region or NSIR. Baseline inspection program completion is defined in section 04.07 of IMC 2515, "Light-Water Reactor Inspection Program - Operations Phase". Any region (or NSIR) that does not complete the baseline inspection program per IMC 2515 is individually evaluated.

Basis: IMC 2515
Program Area: Inspection
Lead/Data Source: Regions, NSIR
Related Principles: Efficiency

Analysis:

For CY 2016, all regions and NSIR completed 100% of their baseline inspections within the allocated resources. Each region documented completion of the baseline inspection program in a memorandum available in the Agencywide Documents Access and Management System (ADAMS) at Accession Nos. (ML17046A240) for Region I, (ML17048A429) for Region II, (ML17058A436) for Region III, and (ML17073A097) for Region IV. Additionally, NSIR completed all security baseline inspections as documented in a non-publically available memorandum (ML17026A211).

# I-2 Resident Inspector Objectivity Through Rotation Policy

Metric Criterion Met: Yes (Green)

<u>Definition:</u> Senior resident inspectors (SRIs) and resident inspectors (RIs) are

stationed for a 7-year maximum tour length, unless specifically granted

an extension per IMC 2515.

Criteria:

Green	Yellow	Red
0 inspectors		1 or more inspectors
exceeded 7 years	N/A	exceeded 7 years
without an extension		without an extension

\*Note: No less than 100% compliance for any region. Any region that has 1 or more inspectors exceed 7 years at a site without an extension is individually evaluated.

Basis: IMC 0102, "Oversight and Objectivity of Inspectors and Examiners at

Reactor Facilities," and IMC 2515

<u>Program Area:</u> Inspection <u>Lead/Data Source:</u> Regions <u>Related Principles:</u> Reliability

Analysis: For CY 2016, there was 100% compliance in all regions with no SRIs or

RIs stationed at a plant beyond the maximum tour length without an

extension.

#### I-3 Resident Inspector Objectivity Through Diverse Experience

Metric Criterion Met: Yes (Green)

<u>Definition:</u> Permanently-staffed SRIs and RIs spend a minimum of one week each

year inspecting at another site.

<u>Criteria:</u> Green Yellow Red

 $\leq$  3 noncompliant (~97.5%) 4-5 noncompliant  $\geq$  6 noncompliant (~95%)

\*Note: No more than two non-compliances in any region. Any region that has more than two non-compliances is individually evaluated.

Basis:IMC 0102Program Area:InspectionLead/Data Source:RegionsRelated Principles:Reliability

Analysis: For CY 2016, there were two permanently-staffed resident inspectors

who did not complete their objectivity visits by spending a minimum of one week inspecting at another plant. No region had more than one

noncompliance.

# I-4 Inspector Objectivity Reviews

Metric Criterion Met: Yes (Green)

<u>Definition:</u> Line managers perform annual on-site employee performance and

objectivity reviews of their assigned inspectors.

Criteria:

Green	Yellow	Red
≤ 3 noncompliant (~97.5%)	4-5 noncompliant	≥ 6 noncompliant (~95%)

\*Note: No more than two non-compliances in any region. Any region that has more than two non-compliances is individually evaluated. NSIR will also meet the 95% compliance expectation for their assigned employees.

Basis:IMC 0102Program Area:InspectionLead/Data Source:Regions, NSIRRelated Principles:Reliability

Analysis: For CY 2016, there was one annual on-site employee performance and

objectivity review not completed by a line manager. No single region or

NSIR had more than one noncompliance.

#### I-5 Fully Qualified Inspectors and Operator Licensing Examiners

Metric Criterion Met: Yes (Green)

<u>Definition:</u> Inspectors and operator licensing examiners remain fully qualified in

accordance with qualification requirements.

Criteria:

Green	Yellow	Red
≤ 5 noncompliant (~97.5%)	6-9 noncompliant	≥ 10 noncompliant (~95%)

\*Note: No more than three non-compliances in any region. Any region that has more than three non-compliances is individually evaluated. NSIR will also meet the 95% compliance expectation for their assigned

employees.

Basis: IMC 1245, "Qualification Program for Operating Reactor Programs," and

Davis-Besse Reactor Vessel Head Degradation Lessons-Learned Task

Force Report (ML022760172)

Program Area: Inspection
Lead/Data Source: Regions, NSIR
Related Principles: Reliability

Analysis: For CY 2016, there were two individuals who did not remain fully

qualified as an inspector or operator licensing examiner. No single

region or NSIR had more than one noncompliance.

# I-6 Analysis of Permanent Site Staffing

Metric Criterion Met: Yes (Green)

<u>Definition:</u> Permanent inspector staffing levels at each of the reactor sites for both

SRIs and RIs are maintained to provide continuity of regulatory

oversight.

Criteria:

Green	Yellow	Red
≥ 95%	< 95% AND ≥ 90%	< 90%

\*Note: No less than 90% compliance for any region. Any single site that falls below 90% is individually evaluated. Provide reasons for any meaningful increase or decrease in the inspector staffing level at reactors sites.

Inspectors assigned to the site permanently or through a rotation with a minimum duration of 6 weeks shall be counted. Inspectors on 6 week or longer rotational assignments will be identified as such. Inspectors assigned to the site for less than six weeks will not be counted, but should be indicated as such. Additionally, the regions shall indicate sites where permanently assigned resident or senior resident inspectors are away from the site for greater than 6 continuous weeks. Only inspectors who have attained at least a basic inspector certification status, as defined by Appendix A to Inspection Manual Chapter 1245, shall be counted.

Data will indicate number of days a qualified resident and senior resident inspector are permanently assigned to the site during the year divided by the number of days in the year. Number of days spent on training; meetings away from the site; participation in team inspections; leave; or other temporary duties (e.g. acting for branch chiefs in his/her absence) will not be counted against the metric unless the absence exceed 6 continuous weeks.

Basis: Davis-Besse Reactor Vessel Head Degradation Lessons-Learned Task

Force Report (ML022760172) and IMC 2515

<u>Program Area:</u> Inspection <u>Lead/Data Source:</u> Regions <u>Related Principles:</u> Reliability

Analysis: For CY 2016, the average permanent inspector staffing was 98.6% for

all regions with no single region falling below 97%. One site did fall below the 90% threshold. That site had a Resident Inspector position become vacant and the person scheduled to take over the position had

some family issues that prevented them from filling the position. The position was covered by qualified inspectors for several periods amounting to less than 6 weeks before the position could be permanently filled. The same site also had a Senior Resident Inspector position become unexpectedly vacant, so there was time before that position could be filled. No further evaluation or action is required for this site since the events were not reasonably within the region's ability to foresee and prevent.

#### 0307A-02 OPENNESS PERFORMANCE METRICS (O)

#### O-1 <u>Issuance of Inspection Reports</u>

Metric Criterion Met: Yes (Green)

<u>Definition:</u> ROP inspection reports are issued within applicable timeliness goals.

Criteria:

Green	Yellow	Red
≤ 25 late	> 25 AND ≤ 50 late	> 50 late
(~ 95% timely)	> 25 AND ≤ 50 late	(~ 90% timely)

\*Note: No more than 15 late inspection reports in any region. Any region that has more than 15 late inspection reports is individually evaluated. NSIR will also meet the 90% timeliness expectation for reports generated by their office.

All inspection reports resulting from direct inspections of operating light water reactors and documented in accordance with IMC 0612, "Power Reactor Inspection Reports," are counted for this metric. For inspections not conducted by a resident inspector, inspection completion is normally defined as the day of the exit meeting. For integrated inspection reports, inspection completion is normally defined as the last day covered by the inspection report.

Basis: IMC 0612 and IMC 2515

Program Area: Inspection
Lead/Data Source: Regions, NSIR
Related Principles: Reliability, Efficiency

Analysis: For CY 2016, there were nine inspection reports not issued on time. No

single region or NSIR had more than five late inspection reports.

# O-2 <u>Issuance of Assessment Letters</u>

Metric Criterion Met: Yes (Green)

<u>Definition:</u> Annual, mid-cycle, and follow-up assessment letters are issued within

the applicable timeliness goals.

Criteria:

Green	Yellow	Red
≤ 2 late	3 late	≥ 4 late

\*Note: No more than one late letter in any region. Any region that has

more than one late letter is individually evaluated.

Basis: IMC 0305, "Operating Reactor Assessment Program"

<u>Program Area:</u> Assessment Lead/Data Source: Regions

Related Principles: Reliability, Efficiency

Analysis: For CY 2016, 100% of the annual, mid-cycle, and follow-up assessment

letters were issued on time.

#### O-3 Conduct of Annual Assessment Meetings or Other Engagement Activities

Metric Criterion Met: Yes (Green)

Definition: Public assessment meetings, or other engagement activities that discuss

the results of the NRC's annual assessment of the licensee's

performance, are conducted annually for all sites within the applicable

timeliness goals.

Criteria:

Green	Yellow	Red
≤ 2 late	3 late	≥ 4 late

\*Note: The level of public engagement and timeliness goals are determined by plant performance as described in IMC 0305. No more than one late meeting/activity in any region. Any region that has more than one late meeting/activity is individually evaluated.

<u>Basis:</u> IMC 0305 <u>Program Area:</u> Assessment

Lead/Data Source:

Related Principles: Reliability, Efficiency

Regions

Analysis: For CY 2016, 100% of the public assessment meetings and other

engagement activities met applicable timeliness goals.

# O-4 Reporting and Dissemination of PI Data

Metric Criterion Met: Yes (Green)

Definition: PI data submittals by the licensees are posted to the U.S. Nuclear

Regulatory Commission's (NRC) external web site within the applicable

timeliness requirements.

Criteria:

Green	Yellow	Red
0 late web posting	1- 3 late web postings	> 3 late web postings

\*Note: Any licensee submittals that did not meet the timely reporting requirements will also be evaluated by NRC staff and discussed with industry to address corrective actions to prevent recurrence.

Basis: IMC 0306, "Information Technology Support for the Reactor Oversight

Process," and NEI 99-02, "Performance Indicator Data Collection"

<u>Program Area:</u> Performance Indicators

Lead/Data Source: NRR/DIRS

Related Principles: Reliability, Efficiency

Analysis: For CY 2016, 100% of the licensee PI data submitted to the NRC was

posted to the external ROP website on time. No licensee submitted

data late to the NRC.

# O-5 <u>Issuance of ROP Public Meeting Notices and Summaries</u>

Metric Criterion Met: Yes (Green)

Definition: ROP-related public meetings are noticed prior to the meeting and

meeting summaries are posted after the meeting within the applicable

timeliness requirements.

Criteria:

Green	Yellow	Red
≥ 95%	< 95% AND ≥ 90%	< 90%

\*Note: ROP-related public meetings include ROP working group meetings, annual assessment meetings, and other ROP-related meetings conducted by NRC staff. No more than two late notices or summaries for any region or office. Any region or office that has more

than two late notices or summaries is individually evaluated.

Basis: M.D. 3.5, "Attendance at NRC Staff-Sponsored Meetings," and COM-202

"Meetings With Applicants, Licensees, Vendors or Other Members of the

Public."

Program Area: All

Lead/Data Source: NRR/DIRS, Regions, NSIR

Related Principles: Efficiency, Clarity

Analysis: For CY 2016, 100% of the public meeting notices and meeting

summaries were completed within the timeliness goals.

#### O-6 Responsiveness to ROP Contact Us Forms

Metric Criterion Met: Yes (Green)

Definition: ROP "Contact Us" forms received through the public or internal website

regarding the ROP are responded to within 45 days upon receipt.

 Criteria:
 Green
 Yellow
 Red

 ≥ 95%
 < 95% AND ≥ 90%</td>
 < 90%</td>

Basis: IMC 0307

Program Area: All

Lead/Data Source: NRR/DIRS

Related Principles: Efficiency, Clarity

Analysis: For CY 2016, 5 of 5 (100%) completed ROP "Contact Us" forms were

responded to within the timeliness goals. With the upcoming update to the ROP public website, we are expecting more outreach and public

feedback though the ROP "Contact Us" form for CY 2017.

### 0307A-03 EFFICIENCY PERFORMANCE METRICS (E)

#### E-1 Completion of Supplemental Inspections

Metric Criterion Met: Yes (Green)

<u>Definition:</u> Exit meetings for supplemental inspections are completed within 180

days from licensee notification of readiness.

 Criteria:
 Green
 Yellow
 Red

 ≤ 1 late
 ≥ 3 late

\*Note: No more than one late exit meeting in any region. Any region that has more than one late exit meeting is individually evaluated.

Basis:Management DirectionProgram Area:Inspection, AssessmentLead/Data Source:Regions, NRR/DIRSRelated Principles:Reliability, Clarity

Analysis: For CY 2016, 100% of the supplemental inspections were completed

within the timeliness goal.

#### E-2 <u>Initiation of Reactive Inspections</u>

Metric Criterion Met: Yes (Green)

<u>Definition:</u> Entrance meetings for reactive inspections are conducted within 30 days

of a determination that an event or specific circumstances require a

reactive inspection.

<u>Criteria:</u> Green

 Green
 Yellow
 Red

 ≤ 2 late
 3 late
 ≥ 4 late

\*Note: No more than one late entrance meeting in any region. Any region that has more than one entrance meeting is individually

evaluated.

Basis: MD 8.3, "NRC Incident Investigation Program"

Program Area: Inspection

<u>Lead/Data Source:</u> Regions, NRR/DIRS Related Principles: Reliability, Clarity

Analysis: For CY 2016, 100% of the reactive inspections were completed within

the timeliness goal.

# E-3 Completion of Temporary Instructions

Metric Criterion Met: Yes (Green)

<u>Definition:</u> Temporary Instruction inspections are completed within the required TI

completion time.

<u>Criteria:</u> Green Yellow Red

≥ 97.5% of documented completions are timely < 97.5% AND ≥ 95% of documented completions are timely

\*Note: No less than 95% completion for any region. Any region that falls below 95% is individually evaluated. Documented completions are instances where TI results are documented in an inspection report.

Basis: Applicable Temporary Instruction

Program Area: Inspection

<u>Lead/Data Source:</u> Regions, NRR/DIRS Related Principles: Reliability, Clarity

Analysis: In CY 2016, 100% of the Temporary Instructions were completed within

the timeliness goals.

#### E-4 Completion of Performance Deficiency Determinations

Metric Criterion Met: Yes (Yellow)

<u>Definition:</u> The time from the identification date (i.e. the date the issue of concern

was brought to the licensee's attention by the NRC, the date the performance deficiency was self-revealed, or the date the licensee documented the condition resulting from the performance deficiency in the corrective action program) to the start date used for consideration of inspection findings in the assessment process (as defined by IMC 0305)

is within 120 days.

Criteria:

Green	Yellow	Red
≥ 90% timely	< 90% AND ≥ 75%	< 75% timely

\*Note: No more than two untimely occurrences for any region. Any region that has more than two untimely occurrences is individually evaluated.

NSIR will also meet the 75% timeliness expectation for security-related findings.

Basis: Business Process Improvement, "Process Improvement Review of the

Significance Determination Process" (ML14318A512), and IMC 0305

\*Note: This is a pilot metric that will be evaluated through focus and effectiveness reviews, and only applies to those findings finalized as

greater-than-Green.

Program Area: Significance Determination Process

Lead/Data Source: Regions, NSIR, NRR/DIRS

Related Principles: Reliability, Clarity

Analysis: For CY 2016, 75% of the inspection findings were completed within the

120-day timeframe. No region had more than two untimely

occurrences, and all offices met the 75% timeliness expectation. The staff also notes that the new Inspection Finding Resolution Management (IFRM) process was not yet in place at the time of these performance deficiencies and that this new process might have had an effect on timeliness. The staff will continue to monitor the effect the new IFRM

process has on timely completion of performance deficiency

determinations. This was the first year in which data was collected for this metric. The staff is currently working on revising this metric to

further clarify the identification date.

#### E-5 Completion of Final Significance Determinations

Metric Criterion Met: Yes (Green)

<u>Definition:</u> Inspection items are finalized as greater-than-Green within 90 days since:

(1)The date of initial licensee notification of the preliminary significance in an inspection report, or (2)The item was otherwise documented in an inspection report as an apparent violation or finding pending completion of a significance determination and not counted in the above category.

Criteria:

Green	Yellow	Red
≥ 95% timely	< 95% AND ≥ 90%	< 90% timely

\*Note: No more than one late finalized significance determination for any region. Any region that has more than one late finalized significance determination is individually evaluated. NSIR will also meet the 90% timeliness expectation for security-related findings.

Basis: IMC 0609, "Significance Determination Process."

<u>Program Area:</u> Significance Determination Process

<u>Lead/Data Source:</u> Regions, NSIR, NRR/DIRS

Related Principles: Clarity, Reliability

Analysis: For CY 2016, 100% of the greater-than-Green findings were completed

within the timeliness goals.

#### E-6 Responsiveness to ROP Feedback Forms

Metric Criterion Met: N/A

<u>Definition:</u> ROP Feedback Forms are completed within applicable timeliness goals.

Criteria:

Green	Yellow	Red
≥ 90% timely	< 90% AND ≥ 80%	< 80% timely

Basis: IMC 0801, "Reactor Oversight Process Feedback Program."

Program Area: All

Lead/Data Source: NRR/DIRS

Related Principles: Clarity, Openness

Analysis: Proposed timeliness goals were developed and included in draft revision

to IMC 0801 early in CY 2016, however, due to higher priority work and the desire to incorporate a long-term tracking process for more complex issues, revised IMC 0801 was issued late in CY 2016. As a result, this metric remains as "Not Applicable" but will be implemented in CY 2017 as described below. Nevertheless, the staff did initiate 37 new feedback forms in CY 2016, and resolved 72 feedback forms including several that were longstanding, resulting in a significant reduction in the

feedback form inventory.

IMC 0801 was revised and issued on December 19, 2016, with an effective date of January 1, 2017. The more significant improvements to the guidance include: (1) better defined roles, responsibilities and process flow; (2) added timeliness goals for closure of feedback forms; (3) included a distinction between short-term and long-term feedback; and (4) introduced a Feedback Form Review Panel to establish the approach and timeliness goals for the resolution of the more complex

long-term feedback forms.

### 0307A-04 CLARITY PERFORMANCE METRICS (C)

# C-1 <u>Maintenance of ROP Web Pages</u>

Metric Criterion Met: Yes (Green)

<u>Definition:</u> ROP pages on the public website are reviewed at least quarterly to

ensure that the content on the page is up-to-date with accurate

information.

Criteria:

Green	Yellow	Red
≥ 90% Web pages	< 90% AND ≥ 80%	< 80% Web pages
reviewed	< 90 % AND ≥ 80 %	reviewed

\*Note: All ROP-related Web pages will be reviewed for general content

on a quarterly basis. This review will also include a sampling of

hyperlinks for accuracy.

Basis: Management Directive

Program Area: All

<u>Lead/Data Source:</u> NRR/DIRS <u>Related Principles:</u> Openness

Analysis: For CY 2016, 100% of all ROP internal and external webpages were

reviewed. In CY 2016, the initiative to redesign the external ROP

websites continued. All ROP webpages have been reviewed and are in

the process of being updated, as necessary.

# C-2 Corrections to ROP Web Pages

Metric Criterion Met: Yes (Green)

<u>Definition:</u> Broken hyperlinks or out-of-date content on the ROP internal or external

Website are corrected within 30 days upon discovery.

Criteria:

Green	Yellow	Red
≥ 95% corrected within 30 days	< 95% AND ≥ 90%	< 90% corrected within 30 days

Basis: Management Directive

Program Area: All

<u>Lead/Data Source:</u> NRR/DIRS <u>Related Principles:</u> Efficiency

Analysis: For CY 2016, 100% of the reported broken hyperlinks were corrected

within the timeless goals. An average of three to five hyperlinks per

quarter were identified and corrected.

#### C-3 <u>Traceability of Greater-than-Green Inspection Findings</u>

Metric Criterion Met: Yes (Green)

<u>Definition:</u> Inspection findings are updated in the Reactor Program System (RPS)

and posted to the ROP web page to ensure traceability of a greater-than-Green inspection finding from discovery to final resolution. When a report

or letter follows up on an existing item (i.e., final significance

determination letters and supplemental inspection reports), the RPS entry

is updated to reflect the new information.

Criteria:

Green	Yellow	Red
≥ 95% greater-than- green findings traceable	< 95% AND ≥ 90%	< 90% greater-than- green findings traceable

\*Note: No more than one greater-than-Green inspection finding found to be untraceable for any region. Any region that has more than one untraceable issue is individually evaluated. NSIR will also meet the 90% traceability expectation for security-related findings.

Basis: IMC 0306

Program Area: Significance Determination Process, Inspection

<u>Lead/Data Source:</u> Regions, NSIR, NRR/DIRS

Related Principles: Openness

Analysis: For CY 2016, 100% of the greater-than-Green inspection findings were

found to be traceable from discovery to final resolution on both the internal and external websites. No region or NSIR had a greater-than-

Green inspection finding that was deemed untraceable.

#### C-4 Maintenance of ROP Governance Documents

Metric Criterion Met: Yes (Green)

<u>Definition:</u> Baseline Inspection Procedures (BIPs) and other ROP-related Inspection

Procedures and Manual Chapters are updated at least once every 4

years.

Criteria:

Green	Yellow	Red
≥ 95% updated within	< 95% AND ≥ 90%	< 90% updated within
past 4 years	< 95% AND ≥ 90%	past 4 years

Basis: IMC 0307 and Appendix B to IMC 0307

<u>Program Area:</u> Inspection <u>Lead/Data Source:</u> NRR/DIRS <u>Related Principles:</u> Reliability

Analysis: This expectation was added to IMC 0307 when it was revised in

November 2015. As noted in the CY 2015 metric report, the revised metric would be phased in beginning with the CY 2016 self-assessment, with the expectation that at least one-half of the ROP-related IMCs and ROP-related IPs be verified to have been reviewed within the 4-year requirement. Moving forward, the expectation is that at least three-quarters have been reviewed within the 4-year requirement by CY 2018, and the metric will be fully evaluated for the CY 2019 self-assessment at which time all ROP-related governance documents are expected to be

reviewed and verified for relevancy and up-to-date.

The staff verified that 142 of the 172 ROP-related IMCs and IPs (or 82.5%) had been reviewed and revised within the past 4 years,

exceeding the phased-in expectation of 50%.

#### 0307A-05 RELIABILITY PERFORMANCE METRICS (R)

#### R-1 Performance of Lessons Learned Evaluations

Metric Criterion Met: Yes (Green)

Definition: Lessons learned evaluations are performed, reports are issued, and

recommendations are considered and entered into the tracking system for significant NRC activities to ensure their completion in accordance

with program expectations.

Criteria:

Green	Yellow	Red
All required evaluations completed and documented	N/A	1 or more evaluations not completed

.

\*Note: All supplemental inspections conducted in accordance with inspection procedure (IP) 95003 "Supplemental Inspection For Repetitive Degraded Cornerstones, Multiple Degraded Cornerstones, Multiple Yellow Inputs Or One Red Input," implementations of IMC 0350, "Oversight Of Reactor Facilities In A Shutdown Condition Due To Significant Performance and/or Operational Concerns," Incident Investigation Team (IIT) responses, and Augmented Inspection Team (AIT) responses are individually evaluated for potential program improvements.

Timeliness expectations will be determined by senior management on a case-by-case basis.

Basis: IP 95003, IMC 0350, and MD 8.3

Program Area: All

<u>Lead/Data Source:</u> Regions, NRR/DIRS

Related Principles: Efficiency

Analysis: For CY 2016, there were no IP 95003, IMC 0350, AIT, or IIT inspections

completed.

#### R-2 Predictability and Repeatability of Significance Determination Results

Metric Criterion Met: Yes (Green)

<u>Definition:</u> Greater-than-Green inspection findings and the associated degraded

conditions contain adequate detail to enable an independent auditor to trace through the available documentation and conclude that the significance characterization is reasonably justifiable from both

programmatic and technical positions.

Criteria:

Green	Yellow	Red
0 deemed	1 deemed	≥ 2 deemed
unpredictable	unpredictable	unpredictable

\*Note: Any significance determination outcomes determined to be nonconservative will be evaluated and appropriate programmatic changes will be implemented.

Basis: IMC 0609, "Significance Determination Process"

Program Area: Significance Determination Process

Lead/Data Source: NRR/DIRS
Related Principles: Clarity

Analysis: For CY 2016, 100% of the greater-than-Green inspection findings

significance characterizations were reasonably justifiable from both a programmatic and technical position as verified by an independent auditor using available documentation. No significance determination

was determined to be non-conservative.

# R-3 Predictability of Agency Actions and Response

Metric Criterion Met: Yes (Green)

<u>Definition:</u> Deviations from the Action Matrix are expected to be infrequent to ensure

reliable and predictable programmatic and technical positions.

Criteria:GreenYellowRed≤ 1 deviations2 – 3 deviations> 3 deviations

\*Note: All deviations are individually evaluated for potential program

improvements.

Basis: IMC 0305
Program Area: Assessment
Lead/Data Source: NRR/DIRS
Related Principles: Clarity

Analysis: For CY 2016, there were no Action Matrix deviations.

# R-4 Consideration of Operating Experience Insights

Metric Criterion Met: Yes (Green)

<u>Definition:</u> A summary of recent operating experience insights is provided and

discussed for the mid-cycle and end-of-cycle assessments for each

region to inform inspection planning.

Criteria:

Green	Yellow	Red
Operating experience		Operating experience
discussed during all	N/A	not discussed during
regional assessment		1 or more regional
meetings		assessment meetings

Basis: IMC 2523, "NRC Application of the Reactor Operating

Experience Program in NRC Oversight Processes"

<u>Program Area:</u> Assessment, Inspection

<u>Lead/Data Source:</u> NRR/DIRS <u>Related Principles:</u> Efficiency

Analysis: For CY 2016, 100% of all mid-cycle and end-of-cycle assessment

meetings included discussions of operating experience insights to

inform inspection planning.