



Effective International Supplier Oversight

John Larson, NUPIC (NPP)

Where do we start?

- “All generalities, including this one, are mostly false.”

The Basics

- Communication
- Culture
- Codes
- Conclusions

NUPIC Process

- Focus for International Audits on
- Communication
- Codes

COMMUNICATION

szívesen látott bem-vindo

환영받는, 인기 있는

Welcome

She:kon

Siemenc vitaný welkom

Yin Dee
teretussud

歓迎される

ευπρόσδεκτος willkommen

Swagaagatam Kolipaio

受歡迎的 dobrodo Seč BIENVENIDO

Dobrodošli mille wídzíawly
binevenit disambud baak tervetussut

välkommen

Communication

- The imparting or interchange of thoughts, opinions, or information by **speech, writing, or signs**.
- Tell your audience what you're going to **tell them, tell them**, and then **tell them** what you told them

Translators

Oversight Professionals who Translate

vs.

Professional Translators

Take the “Missouri Approach

...

“SHOW ME”



Culture

si fueris Rōmae, Rōmānō vīvitō mōre; si fueris
alibī, vīvitō sicut ibi



Other interpretations

ta seden dit man kommer (take to the custom from where you're at - Swedish)

kiedy wpadłeś między wrony, musisz krakać jak i one (you fall among crows, you should croak like them – Polish)

с волками жить — по-волчьи выть (to live amongst wolves, you should howl like a wolf – Russian)



“You’re not from around
here, are you?” (USA)

Its different over there

- Human Rights
- Labor Standards
- Environment
- Corruption

Be a follower

- Dress
- Working hours
- Socializing



Through another's eyes ...

O would some power the gift to give us to see
ourselves as others see us.”

Robert Burns



Travel Safety

<http://travel.state.gov>

Personal Safety

Behavior Restraint

Corporate Security

Credit Cards



codes and
standards

photo, we're not
Kansas
anymore!



How to conclude

- Write it down
- Share it
- Read it together



Questions?

