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11.0 MANAGEMENT MEASURES

The management measures described in this license application are similar to those submitted for Nuclear Regulatory Commission (NRC) review in the LES license application for the National Enrichment Facility (NEF) (LES, 2005). The staff reviewed the NEF plans and commitments and concluded in the Safety Evaluation Report (SER) (NRC, 2005) that they provided assurance that IROFS will be available and reliable, consistent with the performance requirements of 10 CFR 70.61 (CFR, 2008a). The key differences between the EREF and NEF with respect to management measures are: 1) The changes to the QAPD, including the quality Level descriptions; and 2) The organization adopted by the EREF organization as described in SAR Chapter 2, Organization and Administration.

Management measures are functions applied to QA Level 1 and QA Level 2 items and activities as defined in the Quality Assurance Program Description (QAPD). These measures provide reasonable assurance that they are available and able to perform their functions when needed. QA Level 1 items and activities include those items and activities whose failure or malfunction could directly result in a condition that adversely affects public, worker and the environment as described in 10 CFR 70.61 (CFR, 2008a). The failure of a single QA Level 1 item could result in a high or intermediate consequence.

QA Level 2 items and activities include those items and activities whose failure or malfunction could indirectly result in a condition that adversely affects public, worker and the environment as described in 10 CFR 70.61 (CFR, 2008a). The failure of a QA Level 2 item, in conjunction with the failure of an additional item, could result in a high or intermediate consequence. All building and structure IROFS associated with credible external events are QA Level 2. QA Level 2 items and activities also include those attributes of items and activities that could interact with IROFS due to a seismic event, and result in high or intermediate consequences as described in 10 CFR 70.61 (CFR, 2008a).

This chapter addresses each of the management measures included in the 10 CFR 70.4 (CFR, 2008h) definition of management measures.

Management measures are implemented through a quality assurance (QA) program described in the AREVA Enrichment Services, LLC (AES) QAPD. The QA program also provides additional measures for ensuring that the design, construction, operation and decommissioning of QA Level 1 and QA Level 2 items and activities are controlled commensurate with their importance to safety.

AES maintains full responsibility for assuring that the Eagle Rock Enrichment Facility (EREF) is designed, constructed, tested, and operated in conformance with good engineering practices, applicable regulatory requirements and specified design requirements and in a manner to protect the health and safety of the public. The management measures described herein meet the requirements of 10 CFR 70.62(d) (CFR, 2008g) and are applied, as appropriate, during design, construction, pre-operational testing, and operation of the facility. AES and its contractors implement these management measures through the use of approved procedures. The information provided in this chapter, the corresponding regulatory requirement, and the section of NUREG-1520 (NRC, 2002), Chapter 11 in which the NRC acceptance criteria are presented is summarized below.

Information Category and Requirement	10 CFR 70 Citation	NUREG-1520 Chapter 11 Reference
Section 11.1 Configuration Management	70.62(d) & 70.72	11.4.3.1
Section 11.2 Maintenance	70.62(d)	11.4.3.2
Section 11.3 Training and Qualifications	70.62(d) & 10CFR19	11.4.3.3
Section 11.4 Procedures Development and Implementation	70.62(d) & 70.22(a)(8)	11.4.3.4
Section 11.5 Audits and Assessments	70.62(d)	11.4.3.5
Section 11.6 Incident Investigations and Corrective Action Process	70.74(a)&(b) 70.62(a)(3)	11.4.3.6
Section 11.7 Records Management	70.62(a)(2)&(3) 70.62(d)	11.4.3.7
Section 11.8 Other QA Elements	70.62(d)	11.4.3.8
Appendix A: AES QA Program Description	70.62(d)	11.4.3.8

11.1 CONFIGURATION MANAGEMENT (CM)

This section describes the configuration management program for the EREF. Configuration management for the EREF is implemented through requirements of the QA Program and associated procedures.

The AES President is responsible for establishment and implementation of the AES QA Program. He is the highest level of management responsible for establishing and meeting AES's QA policies, goals, and objectives. The AES organization during the design, construction and operation phases, including QA, is presented in Chapter 2, Organization and Administration.

11.1.1 Configuration Management Policy

Configuration management is provided throughout facility design, construction, testing, and operation. Configuration management provides the means to establish and maintain a technical baseline for the facility based on clearly defined requirements. During design and construction, the AES Project Manager has overall responsibility for configuration management by the design control process. Documentation that is determined to have the ability to create a change to the site, structures, processes, systems, equipment, components, computer programs, and activities of personnel, including the integrated safety analysis (ISA), are controlled under the

configuration management system in accordance with approved AES procedures. Design changes undergo formal review, including interdisciplinary reviews as appropriate, in accordance with these procedures. These interdisciplinary reviews include, as a minimum, the review for ISA impacts.

Configuration management provides the means to establish and maintain the essential features of the design basis of QA Level 1 and QA Level 2 items and activities, including the ISA. As the project progresses from the design and construction phase to the operation phase, configuration management is maintained by the Engineering organization as the overall focus of activities changes. Procedures will define the turnover process and responsibilities as construction continues on new work modules during operation.

During the design phase of the project, configuration management is based on the design control provisions and associated procedural controls over design documents to establish and maintain the technical baseline. Design documents, including the ISA, provide design input, design analysis, or design results specifically for QA Level 1 and QA Level 2 items and activities and are identify the appropriate QA Level. These design documents undergo interdisciplinary review during the initial issue and during each subsequent revision. During the construction phase of the project, changes to drawings and specifications issued for construction, procurement, or fabrication are systematically reviewed and verified, evaluated for impact, including impact to the ISA, and approved prior to implementation. Proper implementation is verified and reflected in the design basis documentation.

In order to provide for the continued safe and reliable operation of the facility structures, systems and components, measures are implemented to ensure that the quality of these structures, systems and components is not compromised by planned changes (modifications). After issuance of the Operating License, the Engineering Manager is responsible for the design of and modifications to facility structures, systems or components. The design and implementation of modifications are performed in a manner so as to assure quality is maintained in a manner commensurate with the remainder of the system which is being modified, or as dictated by applicable regulations.

The administrative instructions for modifications during the operations phase are contained in procedures that are approved, including revisions, by the Engineering Manager. The modification procedure contains the following items necessary to ensure quality in the modification program:

- The technical and quality requirements which shall be met to implement a modification
- The requirements for initiating, approving, monitoring, designing, verifying, and documenting modifications. The facility modification procedure shall be written to ensure that policies are formulated and maintained to satisfy the AES QA Program, as applicable.

Each change to the facility or to activities of personnel shall have an evaluation performed in accordance with the requirements of 10 CFR 70.72 (CFR, 2008b), as applicable. Each modification shall also be evaluated for any required changes or additions to the facility's procedures, personnel training, testing program, or regulatory documents.

For any change (i.e., new design or operation, or modification to the facility or to activities of personnel, e.g., site structures, systems, components, computer programs, processes, operating procedures, management measures), that involves or could affect uranium on site, a Nuclear Criticality Safety (NCS) evaluation and, if required, an NCS analysis shall be prepared and approved. Prior to implementing the change, it shall be determined that the entire process will be subcritical (with applicable margin for safety) under both normal and credible abnormal conditions.

Each modification is also evaluated and documented for radiation exposure to minimize worker exposures in keeping with the facility as low as reasonably achievable (ALARA) program, criticality and worker safety requirements and/or restrictions. Other areas of consideration in evaluating modifications may include, but are not limited to the review of:

- Modification cost
- Lessons learned from similar completed modifications
- QA requirements
- Potential operability or maintainability concerns
- Constructability concerns
- Post-modification testing requirements
- Environmental considerations
- Human factors
- Integrated safety analysis.

After completion of a modification to a structure, system, or component, the Engineering Manager, or designee, shall ensure that all applicable testing has been completed to ensure correct operation of the system(s) affected by the modification and documentation regarding the modification is complete. In order to ensure operators are able to operate a modified system safely, when a modification is complete, all documents necessary, e.g., the revised process description, checklists for operation and flowsheets are made available to operations and maintenance departments prior to the start-up of the modified system. Appropriate training on the modification is completed before a system is placed in operation. A formal notice of a modification being completed is distributed to all appropriate managers. As-built drawings incorporating the modification are completed in accordance with the design control procedures. These records shall be identifiable and shall be retained in accordance with the records management procedures.

11.1.1.1 Scope of Structures, Systems, and Components

The scope of SSC's under configuration management includes all QA Level 1 and QA Level 2 items and activities. Design documents subject to configuration management include calculations, safety analyses, design criteria, engineering drawings, system descriptions, technical documents, and specifications that establish design requirements for QA Level 1 and QA Level 2 items and activities. During the design phase, these design documents are maintained under configuration management when initially approved.

The scope of documents included in the configuration management program expands throughout the design process. As drawings and specification sections related to QA Level 1 and QA Level 2 items and activities are prepared and issued for procurement, fabrication, or construction, these documents are included in configuration management.

During construction, initial startup, and operations, the scope of documents under configuration management similarly expands to include, as appropriate: vendor data; test data; inspection data; initial startup, test, operating and administrative procedures as applicable to QA Level 1 and QA Level 2 items and activities; and nonconformance reports. These documents include documentation related to QA Level 1 and QA Level 2 items and activities that is generated through functional interfaces with QA, maintenance, and training and qualifications of personnel.

Configuration management procedures will provide for evaluation, implementation, and tracking of changes to QA Level 1 and QA Level 2 items and activities, and processes, equipment, computer programs, and activities of personnel that impact QA Level 1 and QA Level 2 items and activities.

11.1.1.2 Interfaces with Other Management Measures

Configuration management is implemented through or otherwise related to other management measures. Key interfaces and relationships to other management measures are described below:

- **Quality Assurance** - The QA program establishes the framework for configuration management and other management measures for QA Level 1 and QA Level 2 items and activities.
- **Records Management** - Records associated with QA Level 1 and QA Level 2 items and activities are generated and processed in accordance with the applicable requirements of the QA Program and provide evidence of the conduct of activities associated with the configuration management of those QA Level 1 and QA Level 2 items and activities.
- **Maintenance** - Maintenance requirements are established as part of the design basis, which is controlled under configuration management. Maintenance records for QA Level 1 and QA Level 2 items and activities provide evidence of compliance with preventative and corrective maintenance schedules.
- **Training and Qualifications** - Training and qualification are controlled in accordance with the applicable provisions of the QA Program. Personnel qualifications and/or training to specific processes and procedures are management measures that support the safe operation, maintenance, or testing of QA Level 1 and QA Level 2 items and activities. Also, work activities that are themselves QA Level 1 or QA Level 2 items and activities, (i.e., administrative controls) are proceduralized, and personnel are trained and qualified to these procedures. Training and qualification requirements and documentation of training may be considered part of the design basis controlled under configuration management. Reference Sections 11.3.2, Analysis and Identification of Functional Areas Requiring Training, and 11.3.3, Position Training Requirements, for interfaces with configuration management.
- **Incident Investigation/Audits and Assessments** - Audits, assessments, and incident investigations are described in Sections 11.5, Audits and Assessments, and 11.6, Incident Investigations and Corrective Action Process. Corrective actions identified as a result of these management measures may result in changes to design features, administrative controls, or other management measures (e.g., operating procedures). The Corrective Action Program (CAP) is described in Section 11.6, Incident Investigations and Corrective Action Process. Changes are evaluated under the provisions of configuration management through the QA Program and procedures. Periodic assessments of the configuration management program are also conducted in accordance with the audit and assessment program described in Section 11.5.
- **Procedures** - Operating, administrative, maintenance, and emergency procedures are used to conduct various operations associated with QA Level 1 and QA Level 2 items and activities and will be reviewed for potential impacts to the design basis. Also, work activities that are themselves designated as QA Level 1 or QA Level 2 (i.e., administrative controls) are contained in procedures.

11.1.1.3 Objectives of Configuration Management

The objectives of configuration management are to ensure design and operation within the design basis of QA Level 1 and QA Level 2 items and activities by: identifying and controlling preparation and review of documentation associated with QA Level 1 and QA Level 2 items and activities; controlling changes to QA Level 1 and QA Level 2 items and activities; and maintaining the physical configuration of the facility consistent with the approved design.

The ETC technology transfer documentation provides the enrichment plant design, and identifies those safety trips and features credited in the European safety analyses for the core process technology. AES has contracted with an architect/engineering firm to provide preliminary design for supporting structures and systems including those credited in the safety analyses. The ISA of the design bases determines the IROFS and establishes the safety function(s) associated with procedures for controlling design, including preparation, review (including interdisciplinary review), design verification where appropriate, approval, and release and distribution for use. These determinations will be reviewed, verified or modified as necessary after detailed design is available. The detailed design will also establish the design bases for non-IROFS QA Level 1 and QA Level 2 items and activities. Engineering documents will be assessed for QA Level classification. Changes to the approved design are subject to a review to ensure consistency with the design bases of QA Level 1 and QA Level 2 items and activities. Configuration verification is also accomplished through design verification, which ensures that design documents are consistent and that design requirements for QA Level 1 and QA Level 2 items and activities are met. During construction and testing, this verification also extends to verification that as-built configurations are consistent with the design, and that testing that is specified to demonstrate performance of QA Level 1 and QA Level 2 items and activities is accomplished successfully. Periodic audits and assessments of the configuration management program and of the design confirm that the system meets its goals and that the design is consistent with the design bases. The corrective action process occurs in accordance with the AES QA Program and associated procedures in the event problems are identified. Prompt corrective actions are developed as a result of incident investigations or in response to audit or assessment results.

11.1.1.4 Description of Configuration Management Activities

Configuration management includes those activities conducted under design control provisions for ensuring that design and construction documentation is prepared, reviewed, and approved in accordance with a systematic process. This process includes interdisciplinary reviews appropriate to ensure consistency between the design and the design bases of QA Level 1 and QA Level 2 items and activities. During construction, it also includes those activities that ensure that construction is consistent with design documents. Finally, it includes activities that provide for operation of the QA Level 1 and QA Level 2 items and activities in accordance with the limits and constraints established in the ISA, and that provide for control of changes to the facility in accordance with 10 CFR 70.72 (CFR, 2008b).

Configuration management also includes records to demonstrate that personnel conducting activities that are associated with QA Level 1 and QA Level 2 items and activities are appropriately qualified and trained to conduct that work.

Implementing documents are controlled within the document control system. These documents support configuration management by ensuring that only reviewed and approved procedures, specifications and drawings are used for procurement, construction, installation, testing, operation, and maintenance of QA Level 1 and QA Level 2 items and activities, as appropriate.

11.1.1.5 Organizational Structure and Staffing Interfaces

The configuration management program is administered by the Engineering organization during design, construction and operations. Engineering includes engineering disciplines with responsible lead engineers in charge of each discipline, under the direction of design managers or task managers who report to the Engineering Manager. The lead discipline engineers have primary technical responsibility for the work performed by their disciplines, and are responsible for the conduct of interdisciplinary reviews as discussed previously in this section. Reviews are also conducted, as appropriate, by construction management, operations, QA, and procurement personnel. The design control process also interfaces with the document control and records management process via procedures.

The various AES departments and contractors of AES perform quality-related activities. The primary AES contractors are responsible for development of their respective QA Programs, as applicable to their scope of work or they work under the AES QA program following appropriate training. The interfaces between contractors and AES or among contractors shall be documented. AES and contracted personnel have the responsibility to identify quality problems. If a member of another area disagrees, that individual is instructed to elevate the matter to appropriate management. The disagreement may either be resolved at this Level or at any Level up to and including the AES President.

11.1.2 Design Requirements

Design requirements and associated design bases are established and maintained by the Engineering organization during design, construction and operations. The configuration management controls on design requirements and the integrated safety analysis of the design bases are described previously in this section. Design requirements are documented in a design requirements document that provides for a hierarchical distribution of these requirements through basis of design documents. The design requirements document and basis of design documents are controlled under the design control provisions of the configuration management program as described above, and are subject to the same change control as analyses, specifications, and drawings. Computer codes used in the design of QA Level 1 and QA Level 2 items and activities are also subject to these design control measures, with additional requirements as appropriate for software control, verification, and validation.

Design documents associated with QA Level 1 and QA Level 2 items and activities are subject to interdisciplinary reviews and design verification, as applicable. Analyses constituting the integrated safety analysis of the design bases are subject to the same requirements. Changes to the design are evaluated to ensure consistency with the design bases.

IROFS are listed in the design requirements document. This list will be augmented and maintained current as appropriate as QA Level 1 and QA Level 2 items and activities are identified during detailed design.

A qualified individual who specifies and includes the appropriate codes, standards, and licensing commitments within the design documents prepares each design document, such as a calculation, specification, procedure, or drawing. This individual also notes any deviations or changes from such standards within the design documentation package. Each design document is then checked by another individual qualified in the same discipline and is reviewed for concept and conformity with the design inputs. These design inputs are in sufficient detail to permit verification of the document. The manager having overall responsibility for the design function approves the document. The Engineering Manager documents the entire review process in accordance with approved procedures. These procedures include provisions to

assure that appropriate quality standards are specified in design documents, including quantitative or qualitative acceptance criteria. The QA Manager conducts audits of the design control process using independent technically qualified individuals to augment the QA audit team.

During the design check and review, emphasis is placed on assuring conformance with applicable codes, standards and license application design commitments. The individuals in engineering assigned to perform the check and review of a document have full and independent authority to withhold approval until issues concerning the work have been resolved. Design reviews, alternative calculations, or qualification testing accomplishes verification of design. The bases for a design, such as analytical models, theories, examples, tables, codes and computer programs must be referenced in the design document if appropriate and their application verified during check and review. Model tests, when required to prove the adequacy of a concept or a design, are reviewed and approved by the responsible qualified individual. Testing used for design verification shall demonstrate adequacy of performance under conditions that simulate the most adverse design conditions. The tests used for design verification must meet all the design requirements.

Qualified individuals other than those who performed the design but who may be from the same organization perform design verification. Verification may be performed by the supervisor of the individual performing the design, provided this need is documented, approved in advance by the supervisor's management, and the supervisor did not specify a singular design approach or rule out certain design considerations, and did not establish the design inputs used in the design or, provided the supervisor is the only individual in the organization competent to perform the verification. The verification by a supervisor of their own design constraints, design input, or design work would only occur in rare instances. This would occur only when the supervisor is the only individual in the organization competent to perform the verification. These instances are authorized and documented in writing on a case-by-case basis.

Independent design verification shall be accomplished before the design document (or information contained therein) is released for use by other organizations for design work or to support other activities such as procurement, construction, or installation. When this is not practical due to time constraints, the unverified portion of the document is identified and controlled. In all cases, the design verification shall be completed before relying on the item to perform its function or installation becomes irreversible. Any changes to the design and procurement documents, including field changes, must be reviewed, checked and approved commensurate with the original approval requirements.

After design documents have been properly prepared, checked, reviewed, and approved by the appropriate parties, the responsible engineer sends the document to document control for distribution. When required, each recipient of a design document verifies receipt of such document to the document control center.

The document control center, after verification of distribution to a recipient, maintains the required documentation in its files.

When deficiencies are identified which affect the design of QA Level 1 and QA Level 2 items and activities, such deficiencies are documented and resolved in accordance with approved Corrective Action Program (CAP) procedures. In accordance with the CAP, the report is forwarded for appropriate review to the responsible manager, who coordinates further review of the problem and revises all design documents affected by the deficiency as necessary. When required, the responsible manager forwards the report to the engineers in other areas, who coordinate necessary revisions to their affected documents

Design interface is maintained by communication among the principals, including the following:

- A. Design documents are reviewed by the responsible engineer or authorized representative. As appropriate, subsequent review or waiver of review by the other area engineers is documented.
- B. Project review meetings are scheduled and held to coordinate design, procurement, construction and pre-operational testing of the facility. These meetings provide a primary working interface among the principal organizations.
- C. Reports of nonconformances are transmitted and controlled by procedures. As required by the nonconformance procedure, the QA Manager or designee approves resolution of nonconformances.

During the operational phase, measures are provided to ensure responsible facility personnel are made aware of design changes and modifications that may affect the performance of their duties.

11.1.2.1 Configuration Management Controls on the Design Requirements

Configuration control is accomplished during design through the use of procedures for controlling design, including preparation, review (including interdisciplinary review and preparation of NCS analyses and NCS evaluations as applicable), and design verification where appropriate, approval, and release and distribution for use. Engineering documents are assessed for QA Level classification. Changes to the approved design also are subject to a review to ensure consistency with the design bases of QA Level 1 and QA Level 2 items and activities.

Configuration verification is also accomplished through design verification, which ensures that design documents are consistent and that design requirements for QA Level 1 and QA Level 2 items and activities are met. During construction and testing, this verification also extends to verification that as-built configurations are consistent with the design, and that testing that is specified to demonstrate performance of QA Level 1 and QA Level 2 items and activities is accomplished successfully.

The QA Program requires procedures that specify that work performed shall be accomplished in accordance with the requirements and guidelines imposed by applicable specifications, drawings, codes, standards, regulations, quality assurance criteria and site characteristics.

Acceptance criteria established by the designer are incorporated in the instructions, procedures and drawings used to perform the work. Documentation is maintained, including test results, and inspection records, demonstrating that the work has been properly performed. Procedures also provide for review, audit, approval and documentation of activities affecting the quality of items to ensure that applicable criteria have been met.

Maintenance, modification, and inspection procedures are reviewed by qualified personnel knowledgeable in the quality assurance disciplines to determine:

- A. The need for inspection, identification of inspection personnel, and documentation of inspection result
- B. That the necessary inspection requirements, methods, and acceptance criteria have been identified.

Facility procedures shall be reviewed by individuals knowledgeable in the area affected by the procedure on a frequency determined by the age and use of the procedure to determine if

changes are necessary or desirable. Procedures are also reviewed to ensure that they are maintained up-to-date with facility configuration and regulatory requirements. These reviews are intended to ensure that any modifications to facility systems, structures or components are reflected in current maintenance, operations and other facility procedures.

11.1.3 Document Control

Procedures are established which control the preparation and issuance of documents such as manuals, instructions, drawings, procedures, specifications, procurement documents and supplier-supplied documents, including any changes thereto. Measures are established to ensure documents, including revisions, are adequately reviewed, approved, and released for use by authorized personnel.

Document control procedures require documents to be transmitted and received in a timely manner at appropriate locations including the location where the prescribed activity is to be performed. Controlled copies of these documents and their revisions are distributed to and used by the persons performing the activity.

Superseded documents are destroyed or are retained only when they have been properly labeled. Indexes of current documents are maintained and controlled.

Document control is implemented in accordance with procedures. An electronic document management system is used both to file project records and to make available the latest revision (i.e., the controlled copy) of design documents. The system provides an "official" copy of the current document, and personnel are trained to use this system to retrieve controlled documents. The system is capable of generating indices of controlled documents, which are uniquely numbered (including revision number). Controlled documents are maintained until cancelled or superseded, and cancelled or superseded documents are maintained as a record, currently for the life of the project or termination of the license, whichever occurs later. Hard-copy distribution of controlled documents is provided when needed in accordance with applicable procedures (e.g., when the electronic document management system is not available).

A part of the configuration management program, the document control and records management procedures, as appropriate, capture the following documents:

- Design requirements, through the controlled copy of the design requirements document
- The design bases, through the controlled copy of the basis of design documents
- The integrated safety analysis of the design bases of IROFS and credited attributes of safe-by-design components, through the controlled copies of supporting analyses
- Nuclear Criticality Safety Analyses
- Nuclear Criticality Safety Evaluations
- As-built drawings
- Specifications
- Procedures that are IROFS
- Procedures involving training
- QA/QC documentation
- Maintenance

- Audit and assessment reports
- Emergency operating procedures
- Emergency response plans
- System modification documents
- Assessment reports
- Engineering documents including analyses, specifications, technical reports, and drawings. These items are documented in approved procedures.

11.1.4 Change Control

Procedures control changes to the technical baseline. The process includes an appropriate Level of technical, management, and safety review and approval prior to implementation. During the design phase of the project, the method of controlling changes is the design control process described in the QA Program. This process includes the conduct of interdisciplinary reviews that constitute a primary mechanism for ensuring consistency of the design with the design bases. During both construction and operation, appropriate reviews to ensure consistency with the design bases of QA Level 1 and QA Level 2 items and activities and the ISA will ensure that the design is constructed and operated/modified within the limits of the design basis. Additional details are provided below.

11.1.4.1 Design Phase

Changes to the design include a systematic review of the design bases for consistency. In the event of changes to reflect design or operational changes from the established design bases, both the integrated safety analysis and other documents affected by design bases of QA Level 1 and QA Level 2 items and activities including the design requirements document and basis of design documents, as applicable are properly modified, reviewed, and approved prior to implementation. Approved changes are made available to personnel through the document control function discussed previously in this section.

During design (i.e., prior to issuance of the EREF Materials License), the method of ensuring consistency between documents, including consistency between design changes and the safety assessment, is the interdisciplinary review process. The interdisciplinary reviews ensure design changes either: (1) do not impact the ISA; (2) are accounted for in subsequent changes to the ISA; or (3) are not approved or implemented. Prior to the NRC's issuance of the Materials License, AES will submit potential changes that reduce the level of commitments or margin of safety in the design bases of QA Level 1 and QA Level 2 items and activities to the NRC for review and approval prior to implementation of the change.

11.1.4.2 Construction Phase

When the project enters the construction phase, changes to documents issued for construction, fabrication, and procurement will be documented, reviewed, approved, and posted against each affected design document. Vendor drawings and data also undergo an interdisciplinary review when necessary to ensure compliance with procurement specifications and drawings, and to incorporate interface requirements into facility documents.

During construction, design changes will continue to be evaluated against the approved design bases. Changes are expected to the design as detailed design progresses and construction

begins. A systematic process consistent with the process described above will be used to evaluate changes in the design against the design bases of QA Level 1 and QA Level 2 items and activities and the ISA. Upon issuance of the EREF Materials License, the configuration change process will fully implement the provisions of 10 CFR 70.72 (CFR, 2008b), including reporting of changes made without prior NRC approval as required by 10 CFR 70.72(d)(2) and (3). Changes that require Commission approval, will be submitted as a license amendment request as required by 10 CFR 70.72(d)(1) and the change will not be implemented without prior NRC approval.

11.1.4.3 Operations Phase

During the operations phase, changes to design will be documented, reviewed, and approved prior to implementation. AES will implement a change process that fully implements the provisions of 10 CFR 70.72 (CFR, 2008b). Measures are provided to ensure responsible facility personnel are made aware of design changes and modifications that may affect the performance of their duties.

In order to provide for the continued safe and reliable operation of the facility structures, systems and components, measures are established to ensure that the quality of these structures, systems and components is not compromised by planned changes (modifications). The Engineering Manager develops all design changes to the facility. The design and implementation of modifications are performed in a manner so as to assure quality is maintained in the remainder of the system that is being modified, or as dictated by applicable regulations.

The administrative instructions for modifications are contained in a facility administrative procedure that is approved, including revisions, by the Engineering Manager with concurrence of the Quality Assurance Manager. The modification procedure contains the following items necessary to ensure quality in the modification program:

- The requirements that shall be met to implement a modification
- The requirements for initiating, approving, monitoring, designing, verifying, and documenting modifications. The facility modification procedure shall be written to ensure that policies are formulated and maintained to satisfy the quality assurance requirements specified in the AES QA Program, as applicable.

Each change to the facility or to activities of personnel shall have an evaluation performed in accordance with the requirements of 10 CFR 70.72 (CFR, 2008b), as applicable. Each modification shall also be evaluated for any required changes or additions to the facility's procedures, personnel training, testing program, or regulatory documents. For changes (i.e., new design or operation, or modification to the facility or to activities of personnel, e.g., site structures, systems, components, computer programs, processes, operating procedures, management measures) that involve or could affect uranium on site, a Nuclear Criticality Safety (NCS) evaluation and, if required, an NCS analysis shall be prepared and approved. Prior to implementing the change, it shall be determined that the entire process will be subcritical (with applicable margin for safety) under both normal and credible abnormal conditions.

Each modification is also evaluated and documented for radiation exposure to minimize worker exposures in keeping with the facility ALARA program, criticality and worker safety requirements and/or restrictions. Other areas of consideration in evaluating modifications may include, but are not limited to the review of:

- Modification cost
- Lessons learned from similar completed modifications

- QA aspects
- Potential operability or maintainability concerns
- Constructability concerns
- Post-modification testing requirements
- Environmental considerations
- Human factors.

After completion of a modification to a structure, system, or component, the modification project engineer shall ensure that all applicable testing has been completed to ensure correct operation of the system(s) affected by the modification and documentation regarding the modification is complete. In order to ensure operators are able to operate a modified system safely, when a modification is complete, all documents necessary, e.g., the revised process description, checklists for operation and flowsheets are made available to operations and maintenance departments once the modified system becomes "operational." Appropriate training on the modification is completed before a system is placed in operation. A formal notice of a modification being completed is distributed to all appropriate managers. As-built drawings incorporating the modification are completed promptly. These records shall be identified and shall be retained for the duration of the facility license.

11.1.5 Assessments

Periodic assessments of the configuration management program are conducted to determine the system's effectiveness and to correct deficiencies. These assessments include review of the adequacy of documentation and system walk downs of the as-built facility. Such assessments are conducted and documented in accordance with procedures and scheduled as discussed in Appendix A, Section 18, Internal Audits.

Periodic assessments of the configuration management program and of the design confirm that the system meets its goals and that the design is consistent with the design bases. Incident investigations occur in accordance with the QA Program and associated CAP procedures in the event problems are encountered. Prompt corrective actions are developed as a result of incident investigations or in response to adverse audit/assessment results, in accordance with CAP procedures.

11.2 MAINTENANCE

This section outlines the maintenance and functional testing programs to be implemented for the operations phase of the facility. Preventive maintenance activities, surveillance, and performance trending provide reasonable and continuing assurance that QA Level 1 and QA Level 2 items will be available and reliable to perform their safety functions.

The purpose of planned and scheduled maintenance for QA Level 1 and QA Level 2 items is to ensure that the equipment and controls are kept in a condition of readiness to perform the planned and designed functions when required. Appropriate plant management is responsible for ensuring the operational readiness of QA Level 1 and QA Level 2 items under this control. For this reason, the maintenance function is administratively closely coupled to operations. The Maintenance organization plans, schedules, tracks, and maintains records for maintenance activities.

In order to provide for the continued safe and reliable operation of the facility structures, systems and components, measures are established to ensure that the quality of these structures, systems and components is not compromised by planned changes (modifications) or maintenance activities. The Engineering Manager develops design changes to the facility. After issuance of the Operating License, the Plant Manager has overall responsibility for the design of and modifications to facility structures, systems or components and maintenance activities. The design and implementation of modifications are performed in a manner so as to assure quality is maintained in a manner commensurate with the remainder of the system which is being modified, or as dictated by applicable regulations.

The administrative instructions for modifications are contained in a facility administrative procedure that is approved, including revisions, by the Engineering Manager with concurrence of the Quality Assurance Manager. The modification procedure contains the following items necessary to ensure quality in the modification program:

- The requirements which shall be met to implement a modification

The requirements for initiating, approving, monitoring, designing, verifying, and documenting modifications. The facility modification procedure shall be written to ensure that policies are formulated and maintained to satisfy the quality assurance standards specified in the AES QA Program, as applicable.

Listed below are methods or practices that will be applied to the corrective, preventive, and functional-test maintenance elements. AES will prepare written procedures for performance of these methods and practices. These methods and practices include, as applicable:

- Parts lists
- As-built or redlined drawings
- A notification step to the Operations function before conducting repairs and removing an IROFS from service
- Radiation Work Permits
- Replacement with like-kind parts and the control of new or replacement parts to ensure compliance with 10 CFR 21 (CFR, 2008c)
- Compensatory measures while performing work on IROFS
- Procedural control of removal of components from service for maintenance and for return to service

- Ensuring safe operations during the removal of IROFS from service
- Notification to Operations personnel that repairs have been completed.

Written procedures for the performance of maintenance activities include the steps listed above. The details of maintenance procedure acceptance criteria, reviews, and approval are provided in Section 11.4, Procedures Development and Implementation.

As applicable, contractors that work on or near IROFS identified in the ISA Summary will be required by AES to follow the same maintenance procedures described for the corrective, preventive, functional testing, or surveillance/monitoring activities listed above for the maintenance function.

Maintenance procedures involving QA Level 1 and QA Level 2 items and activities commit to the topics listed below for corrective and preventive maintenance, functional testing after maintenance and surveillance/monitoring maintenance activities, as applicable:

- Pre-maintenance activities require reviews of the work to be performed, including procedure reviews for accuracy and completeness.
- New procedures or work activities that involve or could affect uranium on site require preparation and approval of an NCS evaluation and, if required, an NCS analysis.
- Steps that require notification of affected parties (operators and appropriate managers) before performing work and on completion of maintenance work. The discussion includes potential degradation of QA Level 1 and QA Level 2 items and activities during the planned maintenance.
- Control of work by comprehensive procedures to be followed by maintenance technicians. Maintenance procedures are reviewed by the various safety disciplines, including criticality, fire, radiation, industrial, and chemical process safety. The procedures describe, as a minimum, the following:
 - o Qualifications of personnel authorized to perform the maintenance, functional testing or surveillance/monitoring
 - o Controls on and specification of any replacement components or materials to be used (this will be controlled by Configuration Management, to ensure like-kind replacement and adherence to 10 CFR 21 (CFR, 2008c))
 - o Post-maintenance testing to verify operability of the equipment
 - o Tracking and records management of maintenance activities
 - o Safe work practices (e. g., lockout/tag out, confined space entry, moderation control or exclusion area, radiation or hot work permits, and criticality, fire, chemical, and environmental issues).

Maintenance activities generally fall into the following categories:

- Surveillance/monitoring
- Corrective maintenance
- Preventive maintenance
- Functional testing.

These maintenance categories are discussed in the following sections.

11.2.1 Surveillance/Monitoring

Surveillance/monitoring is utilized to detect degradation and adverse trends of IROF'S so that action may be taken prior to component failure. The monitored parameters are selected based upon their ability to detect the predominant failure modes of the critical components. Data sources include; surveillance, periodic and diagnostic test results, plant computer information, operator rounds, walk downs, as-found conditions, failure trending, and predictive maintenance. Surveillance/monitoring and reporting are required for items and activities that are designated as QA Level 1 or QA Level 2.

Plant performance criteria are established to monitor plant performance and to monitor QA Level 1 and QA Level 2 items and activities functions and component parameters. These criteria are established using industry experience, operating data, surveillance data, and plant equipment operating experience. These criteria ensure the reliability and availability of QA Level 1 and QA Level 2 items and activities. The performance criteria are also used to demonstrate that the performance or condition of a QA Level 1 or QA Level 2 item or activity is being effectively controlled through appropriate predictive and repetitive maintenance strategies so that they remain capable of performing their intended function.

Surveillance of QA Level 1 and QA Level 2 items and activities is performed at specified intervals. The purpose of the surveillance program is to measure the degree to which they meet performance specifications. The results of surveillances are trended, and when the trend indicates potential performance degradation, preventive maintenance frequencies are adjusted or other appropriate corrective action is taken.

Incident investigations may identify root causes of failures that are related to the type or frequency of maintenance. The lessons learned from such investigations are factored into the surveillance/monitoring and preventive maintenance programs as appropriate.

Maintenance procedures prescribe compensatory measures, if appropriate, for surveillance tests of QA Level 1 and QA Level 2 items and activities that can be performed only while equipment is out of service.

Records showing the current surveillance schedule, performance criteria, and test results for all QA Level 1 and QA Level 2 items and activities will be maintained in accordance with the Record Management System.

Results of surveillance/monitoring activities related to QA Level 1 and QA Level 2 items and activities via the configuration management program will be evaluated by all safety disciplines to determine any impact on the ISA and any updates needed.

11.2.2 Corrective Maintenance

Corrective maintenance involves repair or replacement of equipment that has unexpectedly degraded or failed. Corrective maintenance of a QA Level 1 or QA Level 2 item restores the equipment to acceptable performance through a planned, systematic, controlled, and documented approach for the repair and replacement activities.

Following corrective maintenance on a QA Level 1 or QA Level 2 item, and before returning it to operational status, functional testing, if necessary, is performed to ensure the QA Level 1 or QA Level 2 item performs its intended safety function.

The CAP requires facility personnel to determine the cause of conditions adverse to quality and promptly act to correct these conditions.

Results of corrective maintenance activities related to QA Level 1 and QA Level 2 items via the configuration management program will be evaluated by applicable safety disciplines to determine any impact on the ISA and any updates needed.

11.2.3 Preventive Maintenance

Preventive maintenance (PM) includes preplanned and scheduled periodic refurbishment, partial or complete overhaul, or replacement of QA Level 1 and QA Level 2 items, if necessary, to ensure their continued safety function. Planning for preventive maintenance includes consideration of results of surveillance and monitoring, including failure history. PM also includes instrument calibration and testing.

The PM program procedures and calibration standards (traceable to the national standards system or to nationally accepted calibration techniques, as appropriate) enable the facility personnel to calibrate equipment and monitoring devices important to plant safety and safeguards. Testing performed on QA Level 1 and QA Level 2 items that are not redundant will provide for compensatory measures to be put into place to ensure that the QA Level 1 or QA Level 2 function is performed until it is put back into service.

Industry experience, operating data, surveillance data, and plant equipment operating experience are used to determine initial PM frequencies and procedures. In determining the frequency of PM, consideration is given to appropriately balancing the objective of preventing failures through maintenance against the objective of minimizing unavailability of IROFS because of PM. In addition, feedback from PM and corrective maintenance and the results of incident investigations and identified root causes are used, as appropriate, to modify the frequency or scope of PM. The rationale for deviations from industry standards or vendor recommendations for PM shall be documented.

After conducting preventive maintenance on a QA Level 1 or QA Level 2 item, and before returning it to operational status, functional testing, if necessary, is performed to ensure the QA Level 1 or QA Level 2 item performs its intended safety function. Functional testing is described in detail in Section 11.2.4, Functional Testing.

Records pertaining to preventive maintenance will be maintained in accordance with the Records Management System.

Results of preventive maintenance activities related to QA Level 1 and QA Level 2 items via the configuration management system will be evaluated by all safety disciplines to determine impact on the ISA and any updates needed.

11.2.4 Functional Testing

Functional testing of QA Level 1 and QA Level 2 items is performed, as appropriate, following initial installation, as part of periodic surveillance testing, and after corrective or preventive maintenance or calibration to ensure that the item is capable of performing its safety function, when required.

The overall testing program is broken into the two major testing programs and within each testing program are two testing categories:

- A. Preoperational Testing Program
 - 1. Functional Testing
 - 2. Initial Startup Testing.

B. Operational Testing Program

1. Periodic Testing
2. Special Testing.

Results of surveillance/monitoring activities related to QA Level 1 and QA Level 2 items via the configuration management program will be evaluated by all safety disciplines to determine any impact on the ISA and any updates needed.

11.2.4.1 Objectives

The objectives of the overall facility preoperational and operational testing programs are to ensure that items relied on for safety:

- A. Have been adequately designed and constructed
- B. Meet contractual, regulatory, and licensing requirements
- C. Do not adversely affect worker or the public health and safety
- D. Can be operated in a dependable manner so as to perform their intended function.

Additionally, the preoperational and operational testing programs ensure that operating and emergency procedures are correct and that personnel have acquired the correct Level of technical expertise.

Periodic testing at the facility consists of that testing conducted on a periodic basis to monitor various facility parameters and to verify the continuing integrity and capability of QA Level 1 and QA Level 2 items.

Special testing at the facility consists of that testing which does not fall under any other testing program. This testing is of a non-recurring nature and is intended to enhance or supplement existing operational testing rather than replace or supersede other testing or testing programs.

11.2.4.2 Procedure Content

Test requirements are specified in written procedures except that, in lieu of written procedures, appropriate sections of related documents (i.e., American Society for Testing and Materials methods, external manuals, maintenance instructions, or approved drawings or travelers with acceptance criteria) may be used. Test Procedures are sufficiently detailed that qualified personnel can perform the required functions without direct supervision. The content of test procedures is uniform to the extent practicable and consists of the following:

- A. Title
Each procedure contains a title descriptive of the activities to which it applies.
- B. Purpose
The purpose for which the procedure is intended is stated. This statement of applicability is as clear and concise as practicable.
- C. References
References are made to specific material used in the preparation and performance of a procedure. This includes applicable drawings, instruction manuals, specifications, and sections of the facility's operating license. These references are listed in a manner as to allow ready location of the material.

D. Time Required

As applicable, estimates of the manpower and time requirements for performance of the specified testing activity are indicated.

E. Prerequisites

Each procedure specifies those items that are required to be completed prior to the performance of the specified testing (e.g., a previous test or special operating conditions). This listing also includes any tests that are to be performed concurrently with the specified testing. Provisions are made to document verification of the completion of the specified prerequisite tests.

F. Test Equipment

Each procedure contains a listing of special test equipment required in performing the specified testing. Procedures contain information and/or references for the items listed such as instruction manuals or procedures.

G. Limits and Precautions

Limits on parameters being controlled and corrective measures necessary to return a parameter to its normal control band are specified. Procedures specifically incorporate limits and corrective measures for all operations affecting criticality safety.

Precautions are specified which alert the individual performing the task, of those situations for which important measures need to be taken early, or where extreme care must be used to protect personnel and equipment or to avoid an abnormal or an emergency situation.

H. Required Plant Unit Status

The procedure specifies the plant unit status necessary to perform the specified testing. Provisions are made to document compliance with the status specified.

I. Prerequisite System Conditions

The procedure specifies the prerequisite system conditions necessary to perform the specified testing. Provisions are made to document compliance with the conditions specified.

J. Test Method

Each procedure contains a brief descriptive section that summarizes the method to be used for performing the specified testing.

K. Data Required

Each procedure specifies any data that must be compiled in the performance of the specified testing in order to verify satisfactory completion of the specified testing. This includes a description of calculations necessary to reduce raw data to a workable form.

L. Acceptance Criteria

Each procedure states the criteria for evaluating the acceptability of the results of the specified testing. Test results are reduced to a meaningful and readily understandable form in order to facilitate evaluation of their acceptability. Adequate provisions are made to allow documentation of the acceptability, or unacceptability, of test results.

M. Procedure

Procedures contain step-by-step directions in the degree of detail necessary for performing the required testing. References to documents other than the subject procedure are included, as applicable. However, references are identified within these step-by-step directions when the sequence of steps requires that other tasks (not specified by the subject procedure) be performed prior to or concurrent with a procedure step. Where witnessing of a test is required, adequate provisions are made in the test procedure to allow for the required witnessing and to document the witnessing. Cautionary notes, applicable to specific steps, are included and are distinctly identified.

N. Enclosures

Data sheets, checklists and diagrams are attached to the procedure. In particular, checklists utilized to avoid or simplify lengthy or complex procedures are attached as enclosures.

11.2.4.3 Preoperational Testing Program

Preoperational functional tests are completed prior to UF₆ introduction. Other preoperational tests, not required prior to UF₆ introduction and not related to QA Level 1 and QA Level 2 items and activities, such as office building ventilation tests, may be completed following UF₆ introduction. Tests (or portions of tests), which are not required to be completed before UF₆ introduction are identified in the test plan.

The Preoperational testing program comprises three parts:

- Constructor turnover
- Preoperational functional testing
- Initial start up testing.

Constructor Turnover

The constructor is responsible for completion of as-built drawing verification, purging, cleaning, vacuum testing, system turnover and initial calibration of instrumentation in accordance with design and installation specifications provided by the architect engineers and vendors. As systems or portions of systems are turned over to AES, preoperational testing shall begin. The Startup Manager is responsible for coordination of the preoperational and startup test program.

The preoperational test plan including test summaries for systems is available to the NRC at least 90 days prior to the start of testing. Subsequent changes to the preoperational test plan are also made available to the NRC. Preoperational testing as a minimum includes all system or component tests required by the pertinent design code which were not performed by the constructor prior to turnover. In addition, preoperational tests include all testing necessary to demonstrate that the QA Level 1 and QA Level 2 items are capable of performing their intended function.

Functional Testing

Preoperational functional testing at the facility consists of that testing conducted to initially determine various facility parameters and to initially verify the capability of SSC to meet performance requirements. The tests conducted are primarily associated with IROFS and certain non-IROFS QA Level 1 or QA Level 2 items, but may also include a number of other tests of a technical or financial interest to AES.

Preoperational functional tests are performed following constructor turnover. The major objective of preoperational functional testing is to verify that QA Level 1 and QA Level 2 items essential to the safe operation of the plant are capable of performing their intended function.

For items that are not QA Level 1 or QA Level 2, acceptance criteria are established to ensure worker-safety and compliance with Occupational Safety and Health Administration (OSHA) requirements, reliable and efficient operation of the system and to demonstrate the performance of intended functions.

Initial startup testing at the facility consists of testing which includes initial UF₆ introduction and subsequent testing through the completion of Enrichment Setting Verification for each cascade. "Enrichment Setting Verification" is the verification of a selected enrichment weight percent by measurement of a physical sample collected during the "Enrichment Setting Verification" test run.

Initial startup testing is performed beginning with the introduction of UF₆ and ending with the start of commercial operation. The purpose of initial startup testing is to ensure safe and orderly UF₆ feeding and to verify parameters assumed in the ISA. Examples of initial startup tests include passivation and the filling phase.

Records of the preoperational and startup tests required prior to operation are maintained. These records include testing schedules and the testing results for QA Level 1 and QA Level 2 items.

Initial Startup Testing

Aspects of initial startup testing are conducted under appropriate test procedures. See Section 11.4, Procedures Development and Implementation, for a detailed description of facility procedures. The use of properly reviewed and approved test procedures is required for preoperational and startup tests. The results of each preoperational test are reviewed and approved by the responsible department manager or designee before they are used as the basis of continuing the test program. The results of startup testing are reviewed and approved by the appropriate functional area manager and by the Startup Manager. In addition, the results of each individual startup test will receive the same review as that described for preoperation functional tests. A modification to a QA Level 1 or QA Level 2 item or activity is evaluated in accordance with 10 CFR 70.72 (CFR, 2008b) prior to making the change.

The impact of modifications on future and completed testing is evaluated during the 10 CFR 70.72 (CFR, 2008b) evaluation process and retesting is conducted as required.

Copies of approved test procedures are made available to NRC personnel approximately 60 days prior to their intended use, and not less than 60 days prior to the scheduled introduction of UF₆ for startup tests.

The overall preoperational functional testing program is reviewed, prior to initial UF₆ introduction, by the Plant Manager and all functional area managers to ensure that prerequisite testing is complete.

The facility operating, emergency and surveillance procedures are use-tested throughout the testing program phases and are also used in the development of preoperation functional testing and initial startup testing procedures to the extent practicable. The trial use of operating procedures serves to familiarize operating personnel with systems and plant operation during the testing phases and also serves to ensure the adequacy of the procedures under actual or simulated operating conditions before plant operation begins.

Procedures which cannot be use-tested during the testing program phase are revised based on initial use-testing, operating experience and comparison with the as-built systems. This ensures that these procedures are as accurate and comprehensive as practicable.

11.2.4.4 Operational Testing Program

The operational testing program consists of periodic testing and special testing. Periodic testing is conducted at the facility to monitor various facility parameters and to verify the continuing integrity and capability of facility QA Level 1 and QA Level 2 items. Special testing which may be conducted at the facility is testing which does not fall under any other testing program and is of a non-recurring nature.

The Maintenance Manager has overall responsibility for the development and conduct of the operational testing program and in conjunction with the Operations Manager and the Environmental, Health, Safety and Licensing (EHS&L) Manager ensures that testing commitments and applicable regulatory requirements are met.

The EHS&L Manager shall ensure that new surveillance requirements or testing commitments are identified to the Maintenance Manager. The Maintenance Manager shall make responsibility assignments for new testing requirements.

Surveillance commitments, procedures identified to satisfy these commitments and surveillance procedure responsibility assignments for the facility are identified in a computer database. The database is also used to ensure surveillance testing is completed in the required time interval for all departments.

Test Coordinators are also used for operational testing. The Test Coordinator has the responsibility to be thoroughly familiar with the procedure to be performed. The Test Coordinator should have an adequate period of time in which to review the procedure and the associated system before the start of the test. It is the responsibility of the appropriate section or department head to designate and ensure that each Test Coordinator meets the appropriate requirements. Operational testing is usually performed by each shift. The Test Coordinator, as part of the shift personnel, also performs regular shift duties in performance of the tests.

The Test Coordinator has the following responsibilities regarding the conduct of testing:

- A. Verification of all system and plant unit prerequisites
- B. Observance of all limits and precautions during the conduct of the test
- C. Compliance with the requirements of the facility license and any other facility directives regarding procedure changes and documentation
- D. Identifying and taking corrective actions necessary to resolve system deficiencies or discrepancies observed during the conduct of the test
- E. Verification of proper data acquisition, evaluation of results, and compliance with stated acceptance criteria
- F. Ensuring that adequate personnel safety precautions are observed during the conduct of the test
- G. Coordinating and observing additional manpower and support required from other departments or organizations.

Periodic and special testing procedures are sufficiently detailed that qualified personnel can perform the required functions without direct supervision. The administrative requirements for

periodic and special testing procedures are the same as those used for preoperational functional test and initial startup test procedures as identified in Section 11.2.4.3, Preoperational Testing Program. Spaces for initials and dates are required for the following sections:

- A. Prerequisite Tests
- B. Required Facility (or Plant Unit) Status
- C. Prerequisite System Conditions
- D. Procedure
- E. Enclosures (where calculations are made).

Whenever possible generic procedures and enclosures for recording data for periodic and special tests are used. Also whenever possible, the enclosure is designed as a self-sufficient document that can be filed as evidence that the subject test was performed. Enclosures used as self-sufficient documents should contain sign-off blanks (Initials/Date) to verify that prerequisite tests, required facility status and prerequisite facility or plant unit status and prerequisite system conditions are met before conduct of the test.

11.2.4.4.1 Periodic Testing

The periodic testing program at the facility consists of testing conducted on a periodic basis to verify the continuing capability of QA Level 1 and QA Level 2 items to meet performance requirements. The facility periodic test program verifies that the facility:

- A. Complies with applicable regulatory and licensing requirements
- B. Does not endanger health and minimizes danger to life or property
- C. Is capable of operation in a dependable manner so as to perform its intended function.

The facility periodic testing program begins during the preoperational testing stage and continues throughout the facility's life.

A periodic testing schedule is established to ensure that required testing is performed and properly evaluated on a timely basis. The schedule is revised periodically, as necessary, to reflect changes in the periodic testing requirements and experience gained during plant operation. Testing is scheduled such that the safety of the plant is never dependent on the performance of a QA Level 1 or QA Level 2 item that has not been tested within its specified testing interval.

Periodic test scheduling is handled through the Maintenance department. The Maintenance department maintains the periodic test status index on the computer database. The purpose of this index is to assist groups in assuring that surveillances are being completed within the required test interval.

The database includes all periodic testing, calibration or inspection required by regulatory requirements or licensing commitments, and provides the following information for each surveillance:

- Test #
- Title
- Equipment #
- Work Request # (if applicable)

- Test Frequency
- Plant Cascade #
- Last date test was performed
- Next date test is due.

In the event that a test cannot be performed within its required interval due to system or plant unit conditions, the responsible department notifies the on-duty Production Manager and processes the condition in accordance with the Corrective Action program. The responsible department lists the earliest possible date the test could be performed and the latest date along with the required system or unit-mode condition. However, the responsible department will ensure that the test is performed as soon as practical once required conditions are met, regardless of the estimated date given earlier.

Periodic testing and surveillance associated with QA Level 1 and QA Level 2 items and activities are performed in accordance with written procedures.

11.2.4.4.2 Special Testing

Special testing is testing conducted at the facility that is not a facility preoperational test, periodic test, post-modification test, or post-maintenance test. Special testing is of a non-recurring nature and is conducted to determine facility parameters and/or to verify the capability of QA Level 1 and QA Level 2 items to meet performance requirements. Purposes of special testing include, but are not necessarily limited to, the following:

- A. Acquisition of particular data for special analysis
- B. Determination of information relating to facility incidents
- C. Verification that required corrective actions reasonably produce expected results and do not adversely affect the safety of operations
- D. Confirmation that facility modifications reasonably produce expected results and do not adversely affect systems, equipment and/or personnel by causing them to function outside established design conditions; applicable to testing performed outside of a post-modification test.

The determination that a certain plant activity is a Special Test is intended to exclude those plant activities which are routine surveillances, normal operational evolutions, and activities for which there is previous experience in the conduct and performance of the activity. At the discretion of the Plant Manager, a test may be conducted as a special test. In making this determination, facility management includes the following evaluations of characteristics of the activity:

- A. Does the activity involve an unusual operational configuration for which there is no previous experience?
- B. Does the activity have the propensity, if improperly conducted, to significantly affect primary plant parameters?
- C. Does the activity involve seldom-performed evolutions, meeting one of the above criteria, in which the time elapsed since the previous conduct of the activity renders prior experience not useful?

Special tests are considered to be a facility change or change in process safety information that may alter the parameters of an accident sequence. As described in SAR Section 3.0.2, these

tests must be reviewed by the ISA method(s) as described in the ISA Summary. In addition, special tests will be reviewed in accordance with 10 CFR 70.72(a) and (c).

11.3 TRAINING AND QUALIFICATIONS

This section describes the training program for the operations phase of the facility, including preoperational functional testing and initial startup testing. The training program requirements apply to those plant personnel who perform activities relied on for safety.

The QA Program provides training and qualification requirements, during the design, construction, and operations phases, for QA training of personnel performing QA Level 1 and QA Level 2 work activities; for nondestructive examination, inspection, and test personnel; and for QA auditors.

The principle objective of the AES training program system is to ensure job proficiency of all facility personnel involved in QA Level 1 and QA Level 2 work activities through effective training and qualification. The training program system is designed to accommodate future growth and meet commitments to comply with applicable established regulations and standards.

Qualification is indicated by successful completion of prescribed training, demonstration of the ability to perform assigned tasks and where required by regulation, maintaining a current and valid certification. Training is designed, developed and implemented according to a systematic approach. Employees are provided with formal training to establish the knowledge foundation and on-the-job training to develop work performance skills. Continuing training is provided, as required, to maintain proficiency in these knowledge and skill components, and to provide further employee development.

11.3.1 Organization and Management of the Training Function

Line managers are responsible for the content and effective conduct of training for their personnel. Training responsibilities for line managers are included in position descriptions, and line managers are given the authority to implement training for their personnel. The training organization provides support to line managers by facilitating the planning, directing, analyzing, developing, conducting, evaluating, and controlling of a systematic performance-based training process. Performance-based training is used as the primary management tool for analyzing, designing, developing, conducting, and evaluating training.

Facility administrative procedures establish the requirements for indoctrination and training of personnel performing activities relied on for safety and to ensure that the training program is conducted in a reliable and consistent manner throughout training areas. Exceptions from training requirements may be granted when justified and documented in accordance with procedures and approved by appropriate management.

Lesson plans are used for classroom and on-the-job training to provide consistent subject matter. When design changes or facility modifications are implemented, updates of applicable lesson plans are included in the change control process of the configuration management program.

Training records are maintained to support management information needs associated with personnel training, job performance, and qualifications.

The training programs at the facility are the responsibility of the Training Manager. Records are maintained on employee's qualifications, experience, training and retraining. The employee training file shall include records of general employee training, technical training, and employee development training conducted at the facility. The employee training file shall also contain records of special company sponsored training conducted by others. The training records for

individuals are maintained so that they are accurate and retrievable. Training records are retained in accordance with the records management procedures.

11.3.2 Analysis and Identification of Functional Areas Requiring Training

A needs/job analysis is performed and tasks are identified to ensure that appropriate training is provided to personnel working on tasks related to QA Level 1 and QA Level 2 items and activities. Additionally, Job Hazard Analysis (JHA), sometimes referred to as Job Safety Analysis (JSA) (i.e., a step-by-step process used to evaluate job hazards), will be used as part of on-the-job training for providing employees the skills necessary to perform their jobs safely at the EREF.

The training organization consults with relevant technical and management personnel as necessary to develop a list of tasks for which personnel training for specific jobs is appropriate. The list of tasks selected for training is reviewed and compared to the training materials as part of the systematic evaluation of training effectiveness. The task list is also updated as necessitated by changes in procedures, processes, plant systems, equipment, or job scope.

11.3.3 Position Training Requirements

Minimum training requirements are developed for those positions whose activities are relied on for safety. Initial identification of job-specific training requirements is based on experience. Entry-Level criteria (e.g., education, technical background, and/or experience) for these positions are contained in position descriptions.

The training program is designed to prepare initial and replacement personnel for safe, reliable and efficient operation of the facility. Appropriate training for personnel of various abilities and experience backgrounds is provided. The Level at which an employee initially enters the training program is determined by an evaluation of the employee's past experience, Level of ability, and qualifications.

Facility personnel may be trained through participation in prescribed parts of the training program that consists of the following:

- General Employee Training
- Technical Training
- Employee Development/Management-Supervisory Training.

Training is made available to facility personnel to initially develop and maintain minimum qualifications outlined in Chapter 2, Organization and Administration. The objective of the training shall be to ensure safe and efficient operation of the facility and compliance with applicable established regulations and requirements. Training requirements shall be applicable to, but not necessarily restricted to, those personnel within the plant organization who have a direct relationship to the operation, maintenance, testing or other technical aspect of the facility IROFS. Training courses are kept up-to-date to reflect plant modifications and changes to procedures when applicable.

Continuing or periodic retraining courses shall be established when applicable to ensure that personnel remain proficient. Periodic retraining generally is conducted to ensure retention of knowledge and skills important to facility operations. The training may consist of periodic retraining exercises, instruction, and review of subjects as appropriate to maintain proficiency of all personnel assigned to the facility. Section 7, Maintenance of Radiological Contingency

Preparedness Capability, of the Emergency Plan provides additional information on personnel training for emergency response tasks.

11.3.3.1 General Employee Training

General Employee Training encompasses those Quality Assurance, radiation protection, safety, emergency and administrative procedures established by facility management and applicable regulations. The safety training for the EREF complies with the applicable sections of Occupational Safety and Health Administration (OSHA) regulations such as 29 CFR 1910 (Occupational Safety and Health Standards), 1910.1200 (Hazard Communication), and with NRC regulations such as 10 CFR 20 (Standards for Protection Against Radiation) and 10 CFR 19 (Notices, Instructions and Reports to Workers: Inspection and Investigations). Continuing training is conducted in these areas, as necessary, to maintain employee proficiency. Persons under the supervision of facility management (including contractors) must participate in General Employee Training; however, certain facility support personnel, depending on their normal work assignment, may not participate in all topics of this training. Temporary maintenance and service personnel receive General Employee Training to the extent necessary to assure safe execution of their duties. Certain portions of General Employee Training may be included in a New Employee Orientation Program. General Employee Training topics are listed below:

- General administrative controls and procedure use
- Quality Assurance policies and procedures
- Facility systems and equipment
- Nuclear safety (See Section 11.3.3.1.1 - includes the use of dosimetry, protective clothing and equipment)
- Industrial safety, health and first aid
- Emergency Plan and implementing procedures
- Facility Security Programs (includes the protection of classified matter)
- Chemical Safety
- Fire Protection and Fire Brigade (see Section 11.3.3.1.2)
- New Employee Orientation.

11.3.3.1.1 Nuclear Safety Training

Training programs are established for the various types of job functions (e.g., production operator, radiation protection technician, contractor personnel) commensurate with criticality safety and/or radiation safety responsibilities associated with each such position. Visitors to the Controlled Access Area are trained in the formal training program or are escorted by trained personnel while in the Controlled Access Area.

This training is highlighted to stress the high Level of importance placed on the radiological, criticality and chemical safety of plant personnel and the public. This training is structured as follows:

- A. Personnel access procedures ensure the completion of formal nuclear safety training prior to permitting unescorted access into the Controlled Access Area.

B. Training sessions covering criticality safety, radiation protection and emergency procedures are conducted on a regular basis to accommodate new employees or those requiring retraining. Topics covered in the training program include:

1. Notices, reports and instructions to workers
2. Practices designed to keep radiation exposures ALARA
3. Methods of controlling radiation exposures
4. Contamination control methods (including decontamination)
5. Use of monitoring equipment
6. Emergency procedures and actions
7. Nature and sources of radiation
8. Safe use of chemicals
9. Biological effects of radiation
10. Use of personnel monitoring devices
11. Principles of nuclear criticality safety
12. Risk to pregnant females
13. Radiation protection practices
14. Protective clothing
15. Respiratory protection
16. Personnel surveys.

Criticality safety training shall be in accordance with ANSI/ANS-8.19-1996 (ANSI, 1996) and ANSI/ANS-8.20-1991 (ANSI, 1991).

Individuals attending these sessions must pass an initial examination covering the training contents to assure the understanding and effectiveness of the training. The effectiveness of the training programs is also evaluated by audits and assessments of operations and maintenance personnel responsible for following the requirements related to the topics listed above.

Newly hired or transferred employees reporting for work prior to the next regularly scheduled training session must complete nuclear safety training prior to unescorted access into the Controlled Access Area.

Since contractor employees perform diverse tasks in the Controlled Access Area, formal training for these employees is designed to address the type of work they perform. In addition to applicable radiation safety topics, training contents may include Radiation Work Permits, special bioassay sampling, and special precautions for welding, cutting, and grinding in the Controlled Access Area.

These training programs are conducted by instructors assigned by the EHS&L Manager as having the necessary knowledge to address criticality safety and radiation protection. Records of the training programs are maintained as described in Section 11.7, Records Management.

- C. Individuals requiring unescorted access to the Controlled Access Area receive annual retraining. Retraining for individuals is scheduled and reported by means of a computerized tracking system.
- D. Contents of the formal nuclear safety training programs are reviewed and updated periodically by the EHS&L Manager, or designee, to ensure that the programs are current and adequate. In addition, at least annually, the contents of the radiation protection sections of the nuclear safety training program are reviewed and updated, as required, by the Radiation Protection/Chemistry Manager or his designee.
- E. Operational personnel are further instructed in the specific safety requirements of their work assignments by their immediate supervisor or delegate during on-the-job training. Employees must demonstrate understanding of work assignment requirements based on observations by their immediate supervisor or delegate before working without direct supervision. Changes to work procedures including safety requirements are reviewed with operational personnel by their immediate supervisor or delegate.
- F. Radiation safety topics are also discussed and reviewed at least annually in roundtable safety meetings held by supervisors or delegates with their workers, and at other meetings held by managers with their employees.

11.3.3.1.2 Fire Brigade Training

The primary purpose of the Fire Brigade Training Program is to develop a group of facility employees skilled in fire prevention, fire fighting techniques, first aid procedures, and emergency response. They are trained and equipped to function as a team for the fighting of fires. The intent of the facility fire brigade is to be a first response effort designed to supplement the local fire department for fires at the plant and not to replace local fire fighters.

The Fire Brigade Training program provides for initial training of new fire brigade members, semi-annual classroom training and drills, annual practical training, and leadership training for fire brigade leaders.

11.3.3.2 Technical Training

Technical training is designed, developed and implemented to assist facility employees in gaining an understanding of applicable fundamentals, procedures, and practices common to a gas centrifuge uranium enrichment facility. Also, technical training is used to develop manipulative skills necessary to perform assigned work in a competent manner. Technical training consists of four segments:

- Initial Training
- On-the-Job Training and Qualifications
- Continuing Training
- Special Training.

11.3.3.2.1 Initial Training

Initial job training is designed to provide an understanding of the fundamentals, basic principles, and procedures involved in work to which an employee is assigned. This training may consist of, but is not limited to, live lectures, taped and filmed lectures, self-guided study, demonstrations, laboratories and workshops and on-the-job training.

Certain new employees or employees transferred from other sections within the facility may be partially qualified by reason of previous applicable training or experience. The extent of further training for these employees is determined by applicable regulations, performance in review sessions, comprehensive examinations, or other techniques designed to identify the employee's present Level of ability.

Initial job training and qualification programs are developed for operations, maintenance and technical services classifications. Training for each program is grouped into logical blocks or modules and presented in such a manner that specific behavioral objectives are accomplished. Trainee progress is evaluated using written examinations, oral or practical tests. Depending upon the regulatory requirements or individual's needs and plant operating conditions, allowances are made to suit specific situations. Brief descriptions of modules that may be contained in the initial training programs are as follows:

Operations Initial Training

A. General Systems

This training module provides the trainee with basic concepts and fundamentals in mathematics, physics, chemistry, heat transfer and electrical theory. Systems and components are taught in detail along with elementary process instrumentation and control. On-the-job orientation may be provided at an enrichment facility.

B. Specific Systems

This training module provides basic instruction in system and component identification and basic system operating characteristics. It provides a general overview of enrichment plant equipment and acquaints the trainees with enrichment plant terminology and nomenclature and provides instruction describing basic system operations.

C. Nuclear Preparatory

This training module develops the necessary concepts in basic nuclear physics, plant chemistry, basic thermodynamics, radiation protection, and enrichment theory. Experience in enrichment control and radiation protection is also provided. It is normally presented to operations personnel following the Systems Specific training module.

D. Plant Familiarization

The Plant Familiarization module provides for the orientation of employees to plant layout, plant systems, and practical laboratory and equipment work at the facility.

Mechanical Maintenance Initial Training

A. General Systems

This training module provides the trainee with basic concepts and fundamentals in mathematics, physics, chemistry, heat transfer and electrical theory. Systems and components are taught in detail along with elementary process instrumentation and control. On-the-job orientation may be provided at an enrichment facility.

B. Fundamental Shop Skills

This training module provides instruction in fundamentals of mechanical maintenance performance. It combines academic instruction with hands-on training to familiarize trainees with design operational and physical characteristics of enrichment facility components, and basic skills and procedures used to perform mechanical repairs and/or equipment replacement. Task training lists are integrated into this module to assure that

each trainee attains a minimum Level of performance. Tasks are assigned and trainees use work procedures to guide them through a task. Both radiological and industrial safety is stressed in all phases of this training module.

C. Plant Familiarization

The Plant Familiarization module provides for the orientation of employees to plant layout, plant systems, and practical laboratory and equipment work at the facility.

Instrumentation and Electrical Maintenance Initial Training

A. General Systems

This training module provides the trainee with basic concepts and fundamentals in mathematics, physics, chemistry, heat transfer and electrical theory. Systems and components are taught in detail along with elementary process instrumentation and control. On-the-job orientation may be provided at an enrichment facility.

B. Basic Instrument and Electrical

This training module provides the trainee with refresher training in Electrical and Electronic Fundamentals, Digital Techniques and Application, Instrumentation and Control Theory and Application, and an introduction to the types and proper use of measuring and test equipment commonly used in enrichment facilities.

The module also provides the student a working knowledge of nuclear and non-nuclear instrumentation systems, overall integrated plant operation and control, and, in particular, the hazards of calibration errors and calibration during plant operation.

C. Basic Performance

The Fundamental Performance module familiarizes the trainee with plant test procedures, test equipment, and testing as well as plant records, reports, and data collection. It provides a basic understanding of thermodynamics used in testing plant heat transfer.

D. Plant Familiarization

The Plant Familiarization module provides for the orientation of employees to plant layout, plant systems, and practical laboratory and equipment work at the plant.

Health Physics and Chemistry Initial Training

A. General Systems

This training module provides the trainee with basic concepts and fundamentals in mathematics, physics, chemistry, heat transfer and electrical theory. Systems and components are taught in detail along with elementary process instrumentation and control. On-the-job orientation may be provided at an enrichment facility.

B. Fundamental Health Physics

The Fundamental Health Physics Module presents to the trainees a more comprehensive and theoretical understanding of the nuclear processes with which they are involved. In addition, the techniques for applying theory are presented in this module. Use is made of various non-automated counting and spectrographic equipment and portable survey instruments. Administrative material is also presented in a more detailed manner.

C. Fundamental Chemistry

The Fundamental Chemistry module provides familiarization with chemistry theory, techniques, and procedures. The overall goal of this module is familiarization necessary for chemistry technicians to be able to work safely and competently in the enrichment facility.

D. Plant Familiarization

The Plant Familiarization module provides for the orientation of employees to plant layout, plant systems, and practical laboratory and equipment work at the plant.

Engineer/Professional Initial Training

This training is part of the technical staff and managers training program.

A. Facility Orientation

This training module provides an orientation to each section within the EREF. An on-the-job task list provides the trainee with training objectives that must be accomplished while working in the section.

B. Basic Engineer/Professional Training

The Basic Engineer/Professional Training provides a basic understanding of how uranium is enriched, the systems and components required for producing the final product, and the interrelationship of the various facility organizations in achieving the overall objective.

C. Enrichment/Chemical Engineer/Professional Training

The Enrichment/Chemical Engineer/Professional Training provides specific theoretical information related to enrichment plant operations. Topics (e.g., Thermal Science, Nuclear Physics) address applications in an enrichment facility.

D. Engineer/Professional Systems Training

The Engineer/Professional Systems Training provides an overview of plant systems, components and procedures necessary to operate an enrichment plant safely and efficiently.

11.3.3.2.2 On-the-Job Training and Qualifications

On-the-job training (OJT) is a systematic method of providing the required job related skills and knowledge for a position. This training is conducted in the work environment. Applicable tasks and related procedures make up the OJT/qualifications program for each technical area which is designed to supplement and complement training received through formal classroom, laboratory, and/or simulator training. The objective of the program is to assure the trainee's ability to perform job tasks as described in the task descriptions and the Training and Qualification Guides. OJT will be documented and records maintained.

11.3.3.2.3 Continuing Training

Continuing training is any training not provided as initial qualification and basic training which maintains and improves job-related knowledge and skills such as the following:

- Facility systems and component changes
- OJT/Qualifications program retraining
- Policy and procedure changes

- Operating experience program documents review to include Industry and in-house operating experiences
- Continuing training required by regulation (e.g., emergency plan training)
- General employee, special, administrative, vendor, and/or advanced training topics supporting tasks that are elective in nature
- Training identified to resolve deficiencies (task-based) or to reinforce seldom used knowledge skills
- Refresher training on initial training topics
- Structured pre job instruction, mock-up training, and walk-throughs
- Quality awareness.

Continuing Training and Retraining may overlap to some degree in definition; however, Retraining refers to specific training designed for proficiency maintenance.

Continuing Training consists of formal and informal components performed on a frequency needed to maintain proficiency on the job. Each Section's Continuing Training Program is developed from a systematic approach, using information from job performance and safe operation as a basis for determining the content of continuing training. Continuing training may be offered, as needed, on any of the topics listed above.

Once the objectives for Continuing Training have been established, the methods for conducting the training may vary. The method selected must provide clear evidence of objective accomplishment and consistency in delivery.

11.3.3.2.4 Special Training

Special training involves those subjects of a unique nature required for a particular area of work. Special training is usually given to selected personnel based on specific needs not directly related to disciplinary lines.

11.3.4 Basis and Objectives for Training

Learning objectives identify the training content, as established by needs/job analyses and position-specific requirements. The task list from the needs/job analysis is used to develop action statements that describe the desired post-training performance. Objectives include the knowledge, skills, and abilities the trainee should demonstrate; the conditions under which required actions will take place; and the standards of performance the trainee should achieve upon completion of the training activity.

11.3.5 Organization of Instruction, Using Lesson Plans and Other Training Guides

Lesson plans are developed from the learning objectives that are based on job performance requirements. Lesson plans and other training guides are developed under the guidance of the training function. Lesson plans are reviewed by the training function and, generally, by the organization cognizant of the subject matter. Lesson plans are approved prior to issue or use. Lesson plans are used for classroom training and on-the-job training as required and include Standards for evaluating acceptable trainee performance.

11.3.6 Evaluation of Trainee Learning

Trainee understanding and command of learning objectives is evaluated through observation/demonstration or oral or written tests as appropriate. Such evaluations measure the trainee's skills and knowledge of job performance requirements.

Evaluations are performed by individuals qualified in the training subject matter.

11.3.7 Conduct of On-the-Job Training

On-the-Job Training is an element of the technical training program (see Section 11.3.3.2.2, On-the-Job Training and Qualifications). On-the-job training is used in combination with classroom training for activities that are QA Level 1 or QA Level 2. Designated personnel, competent in the program standards and methods of conducting the training, conduct on-the-job training using current performance-based training materials. Completion of on-the-job training is demonstrated by actual task performance or performance of a simulation of the task with the trainee explaining task actions using the conditions encountered during the performance of the task, including references, tools, and equipment reflecting the actual task to the extent practical.

11.3.8 Evaluation of Training Effectiveness

Periodically the training program is systematically evaluated to measure the program's effectiveness in producing competent employees. The trainees provide feedback after completion of classroom training sessions to provide data for this evaluation for program improvements. These evaluations identify program strengths and weaknesses, determine whether the program content matches current job needs, and determine if corrective actions are needed to improve the program's effectiveness. The training function is responsible for leading the training program evaluations and for implementing any corrective actions. Program evaluations may consist of an overall periodic evaluation or a series of topical evaluations over a given period.

Evaluation objectives that are applicable to the training program or topical area being reviewed are developed and may address the following elements of training:

- Management and administration of training and qualification programs
- Development and qualification of the training staff
- Position training requirements
- Determination of training program content, including its facility change control interface with the configuration management system
- Design and development of training programs, including lesson plans
- Conduct of training
- Trainee examinations and evaluations
- Training program assessments and evaluations.

Evaluation results are documented, with program strengths and weaknesses being highlighted. Identified weaknesses are reviewed, improvements are recommended, and changes are made to procedures, practices, or training materials as necessary.

Periodically, training and qualifications activities are monitored by designated facility and/or contracted training personnel. The Quality Assurance Department audits the facility training and qualification system. In addition, trainees and vendors may provide input concerning training program effectiveness. Methods utilized to obtain this information include, among other things surveys, questionnaires, performance appraisals, staff evaluation, and overall training program effectiveness evaluation instruments. Frequently conducted classes are not evaluated each time. However, they are routinely evaluated at a frequency sufficient to determine program effectiveness. Evaluation information may be collected through:

- Verification of program objectives as related to job duties for which intended
- Periodic working group program evaluations
- Testing to determine trainee accomplishment of objectives
- Trainee evaluation of the instruction
- Supervisor's evaluation of the trainee's performance after training on-the-job
- Supervisor's evaluation of the instruction.

Unacceptable individual performance is transmitted to the appropriate Line Manager.

11.3.9 Personnel Qualification

The qualification requirements for key management positions are described in Chapter 2, Organization and Administration. Training and qualification requirements associated with QA personnel are provided in Appendix A to this chapter. In addition, qualification and training requirements for process operator candidates shall be established and implemented in plant procedures.

11.3.10 Periodic Personnel Evaluations

Personnel performing activities relied on for safety are evaluated at least biennially to determine whether they are capable of continuing their activities that are relied on for safety. The evaluation may be by written test, oral test, or on-the-job performance evaluation. The results of the evaluation are documented. When the results of the evaluation dictate, retraining or other appropriate action is provided. Retraining is also required due to plant modifications, procedure changes, and QA program changes that result in new or revised information.

11.4 PROCEDURES DEVELOPMENT AND IMPLEMENTATION

Activities involving licensed materials or QA Level 1 and QA Level 2 items and activities are conducted in accordance with approved procedures. Before initial enrichment activities occur at the facility, procedures are made available to the NRC for their inspection. As noted throughout this document, procedures are used to control activities in order to ensure the activities are carried out in a safe manner and in accordance with regulatory requirements.

Generally, four types of plant procedures are used to control activities: operating procedures, administrative procedures, maintenance procedures, and emergency procedures.

Operating procedures, developed for workstation and Control Room operators, are used to directly control process operations. Operating procedures include:

- Purpose of the activity
- Regulations, policies, and guidelines governing the procedure
- Type of procedure
- Steps for each operating process phase:
 - o Initial startup
 - o Normal operations
 - o Temporary operations
 - o Emergency shutdown
 - o Emergency operations
 - o Normal shutdown
 - o Startup following an emergency or extended downtime.
- Hazards and safety considerations
- Operating limits
- Precautions necessary to prevent exposure to hazardous chemicals (resulting from operations with Special Nuclear Material (SNM)) or to licensed SNM.
- Measures to be taken if contact or exposure occurs
- IROFS associated with the process and their functions
- The timeframe for which the procedure is valid.

Applicable safety limits and IROFS are clearly identified in the procedures. AES will incorporate methodology for identifying, developing, approving, implementing, and controlling operating procedures. Identifying needed procedures will include consideration of ISA results. The method will ensure that, as a minimum:

- Operating limits and IROFS are specified in the procedure
- Procedures include required actions for off-normal conditions of operation, as well as normal operations
- If needed safety checkpoints are identified at appropriate steps in the procedure
- Procedures are validated through field tests

- Procedures are approved by management personnel responsible and accountable for the operation
- A mechanism is specified for revising and reissuing procedures in a controlled manner
- The QA elements and CM Program at the facility provide reasonable assurance that current procedures are available and used at all work locations
- The facility training program trains the required persons in the use of the latest procedures available.

Administrative procedures are used to perform activities that support the process operations, including management measures such as the following:

- Configuration management
- Nuclear criticality, radiation, chemical, and fire safety
- Quality Assurance
- Design control
- Plant personnel training and qualification
- Audits and assessments
- Incident investigations
- Record keeping and document control
- Reporting
- Procurement.

Administrative procedures are also used for:

- Implementing the Fundamental Nuclear Material Control (FNMC) Plan
- Implementing the Emergency Plan
- Implementing the Physical Security Plan
- Implementing the Standard Practice Procedures Plan for the Protection of Classified Matter.

Maintenance procedures address:

- Preventive and corrective maintenance of QA Level 1 and QA Level 2 items
- Surveillance (includes calibration, inspection, and other surveillance testing)
- Functional testing of QA Level 1 and QA Level 2 items
- Requirements for pre-maintenance activity involving reviews of the work to be performed and reviews of procedures.

Emergency procedures address the preplanned actions of operators and other plant personnel in the event of an emergency.

Procedures will be established and implemented for nuclear criticality safety in accordance with ANSI/ANS-8.19-1996 (ANSI, 1996). The NCS procedures will be written such that no single, inadvertent departure from a procedure could cause an inadvertent criticality. Nuclear criticality safety postings at the EREF are established that identify administrative controls applicable and

appropriate to the activity or area in question. Nuclear criticality safety procedures and postings are controlled by procedure to ensure that they are maintained current.

Periodic reviews will be performed on procedures to assure their continued accuracy and usefulness. At a minimum, all operating procedures are reviewed every five years and emergency procedures are reviewed every year. In addition, applicable procedures will be reviewed after unusual incidents, such as an accident, unexpected transient, significant operator error, or equipment malfunction, or after any modification to a system, and procedures will be revised as needed.

11.4.1 Preparation of Procedures

Each procedure is assigned to a member of the facility staff or contractor for development. Initial procedure drafts are reviewed by other appropriate members of the facility staff, by personnel from the supplier of centrifuges (ETC), and other vendors, as appropriate for inclusion and correctness of technical information, including formulas, set points, and acceptance criteria and includes either a walkdown of the procedure in the field or a tabletop walkthrough. Procedures that are written for the operation of QA Level 1 and QA Level 2 items shall be subjected to an independent review performed by personnel not having direct responsibility for the work function under review. The designated approver shall determine whether or not any additional, cross-disciplinary review is required. The Plant Manager or designee shall approve all procedures. If the procedure involves QA directly, the QA Manager must approve the procedure.

11.4.2 Administrative Procedures

Facility administrative procedures are written by each department as necessary to control activities that support process operations, including management measures. Listed below are several areas for which administrative procedures are written, including principle features:

- A. Operator's authority and responsibility: The operator is given the authority to manipulate controls which directly or indirectly affect the enrichment process, including a shut down of the process if deemed necessary by the Production Manager. The operators are also assigned the responsibility for knowing the limits and set points associated with safety-related equipment and systems as specified in designated operating procedures.
- B. Activities affecting facility operation or operating indications: All facility maintenance personnel performing support functions (e.g., maintenance, testing) which may affect unit operation or Control Room indications are required to notify the Control Room Operator and/or Production Manager, as appropriate, prior to initiating such action.
- C. Manipulation of facility control: Only operators are permitted to manipulate the facility controls, except for operator trainees under the direction of a qualified operator.
- D. Relief of Duties: This procedure provides a detailed checklist of applicable items for shift turnover.
- E. Equipment control: Equipment control is maintained and documented through the use of tags, labels, stamps, status logs or other suitable means.
- F. Master surveillance testing schedule: A master surveillance testing schedule is documented to ensure that required testing is performed and evaluated on a timely basis. Surveillance testing is scheduled such that the safety of the facility is not dependent on the performance of a structure, system or component which has not been tested within its specified testing interval. The master surveillance testing schedule

identifies surveillance and testing requirements, applicable procedures, and required test frequency. Assignment of responsibility for these requirements is also indicated.

- G. A Control Room Operations Logbook is maintained. This logbook contains significant events during each shift such as enrichment changes, alarms received, or abnormal operational conditions.
- H. Fire Protection Procedures: Fire protection procedures are written to address such topics as training of the fire brigade, reporting of fires, and control of fire stops. The Safety, Security and Emergency Preparedness Manager has responsibility for fire protection procedures in general, with the facility's maintenance section having responsibility for certain fire protection procedures such as control of repairs to facility fire stops.

The administrative control of maintenance is maintained as follows:

- A. In order to assure safe, reliable, and efficient operation, a comprehensive maintenance program for the facility's QA Level 1 and QA Level 2 items is established.
- B. Personnel performing maintenance activities are qualified in accordance with applicable codes and standards and procedures.
- C. Maintenance is performed in accordance with written procedures that conform to applicable codes, standards, specifications, and other appropriate criteria.
- D. Maintenance is scheduled so as not to jeopardize facility operation or the safety of facility personnel.
- E. Maintenance histories are maintained on facility QA Level 1 and QA Level 2 items.

The administrative control of facility modifications is discussed in Section 2.3.1, Configuration Management.

11.4.3 Procedures

Activities involving licensed materials or QA Level 1 and QA Level 2 items and activities are conducted in accordance with approved procedures. These procedures are intended to provide a pre-planned method of conducting operations of systems in order to eliminate errors due to on-the-spot analysis and judgments.

Procedures are sufficiently detailed that qualified individuals can perform the required functions without direct supervision. However, written procedures cannot address all contingencies and operating conditions. Therefore, they contain a degree of flexibility appropriate to the activities being performed. Procedural guidance exists to identify the manner in which procedures are to be implemented. For example, routine procedural actions may not require the procedure to be present during implementation of the actions, while complex jobs or checking with numerous sequences may require valve alignment checks, approved operator aids, or in-hand procedures that are referenced directly when the job is conducted. In addition, procedural guidance exists to define when verification of significant steps is required.

Examples of operating activities are:

- Evacuation and Preparatory Work Before Run Up of a Cascade
- Run Up of a Cascade
- Run Down of a Cascade

- Calibration of Pressure Transmitter
- Taking UF₆ Samples of a Cascade
- Installation of UF₆ Cylinders in Feed/Take-off Stations and Preparation for Operation
- Removal of UF₆ Cylinder from Feed/Take-off Stations
- Installation of UF₆ Cylinders in Take-off Stations
- UF₆ Gas Sampling in Take-off Lines
- UF₆ Sampling in Product Liquid Sampling Autoclaves
- Emptying of Cold Trap
- Exchange of Chemical Traps in Vent Systems.

Plant specific procedures for abnormal events are written for the facility. These procedures are based on a sequence of observations and actions, with emphasis placed on operator responses to indications in the Control Room. When immediate operator actions are required to prevent or mitigate the consequences of an abnormal situation, procedures require that those actions be implemented at the earliest possible time, even if full knowledge of the abnormal situation is not yet available. The actions outlined in abnormal event procedures are based on a conservative course of action to be followed by the operating crew.

Typical abnormal event procedures include:

- Power Failure
- Loss of Heat Tracing
- Damaged UF₆ Cylinder Repairs
- Annunciator alarms (procedures to include alarm set points, probable causes, automatic actions, immediate manual actions, supplementary actions and applicable references).

Temporary changes to procedures are issued for operating activities that are of a nonrecurring nature. Temporary changes to procedures are used when revision of an operating or other permanent procedure is not practical. Temporary changes to procedures shall not involve a change to the ISA and shall not alter the intent of the original procedure. Examples of uses of temporary changes to procedures are:

- To direct operating activities during special testing or maintenance
- To provide guidance in unusual situations not within the scope of normal procedures
- To ensure orderly and uniform operations for short periods of time when the facility, a unit, a cascade, a structure, a system or a component is performing in a manner not addressed by existing procedures or has been modified in such a manner that portions of existing procedures do not apply.

The temporary changes to procedures are approved by two members of the facility management staff, at least one of whom is a Production Manager. Temporary changes to procedures are documented, reviewed and approved with the process described in Section 11.4.4, Changes to Procedures. In addition, the approved duration (e.g., expiration date) for the temporary change will be identified on the temporary procedure change in accordance with 10 CFR 70.72(a)(5).

Maintenance of facility structures, systems and components is performed in accordance with written procedures, documented instructions, checklists, or drawings appropriate to the circumstances (for example, skills normally possessed by qualified maintenance personnel may not require detailed step-by-step delineation in a written procedure) that conform to applicable codes, standards, specifications, and other appropriate criteria.

The facility's maintenance department under the Maintenance Manager has responsibility for preparation and implementation of maintenance procedures. The maintenance, testing and calibration of facility QA Level 1 and QA Level 2 items are performed in accordance with approved written procedures.

Testing conducted on a periodic basis to determine various facility parameters and to verify the continuing capability of QA Level 1 and QA Level 2 items to meet performance requirements is conducted in accordance with approved, written procedures. Periodic test procedures are utilized to perform such testing and are sufficiently detailed that qualified personnel can perform the required functions without direct supervision. Testing performed on IROF'S that are not redundant will provide for compensatory measures to be put into place to ensure that the IROFS performs until it is put back into service.

Periodic test procedures are performed by the Operations and Maintenance departments. The Maintenance Manager has overall responsibility for assuring that the periodic testing is in compliance with the requirements.

Chemical and radiochemical activities associated with facility IROFS are performed in accordance with approved, written procedures. The Radiation Protection/Chemistry Manager has responsibility for preparation and implementation of chemistry procedures.

Radioactive waste management activities associated with the facility's liquid, gaseous, and solid waste systems are performed in accordance with approved written procedures. The facility's operations and radiation protection/chemistry departments have responsibility for preparation and implementation of the radioactive waste management procedures.

Likewise, other departments at the facility develop and implement activities at the facility through the use of procedures.

Procedures will include provisions for operations to stop and place the process in a safe condition if a step of a procedure cannot be performed as written.

11.4.4 Changes to Procedures

Changes to procedures shall be processed as described below.

- A. The preparer documents the change as well as the reason for the change.
- B. An evaluation shall be performed in accordance with 10 CFR 70.72 (CFR, 2008b) as appropriate. If the evaluation reveals that NRC review and approval is required prior to implementation, the change is not implemented until approval is received from the NRC.
- C. The procedure with proposed changes shall be reviewed by a qualified reviewer.
- D. The Plant Manager, a functional area manager, or a designee approved by the Plant Manager shall be responsible for approving procedure changes, and for determining whether a cross-disciplinary review is necessary, and by which department(s). The need for the following cross-disciplinary reviews shall be considered, as a minimum:

1. For proposed changes having a potential impact on chemical or radiation safety, a review shall be performed for chemical and radiation hazards. Changes shall be approved by the Radiation Protection/Chemistry Manager or designee.
2. For proposed changes having a potential impact on criticality safety, an NCS evaluation and, if required, an NCS analysis shall be performed. Any necessary controlled parameters, limits, IROFS, management measures, or NCS analyses that must be imposed or revised are adequately reflected in appropriate procedures and/or design basis documents. Changes shall be independently reviewed by a criticality safety engineer, and approved by the Nuclear Criticality Safety Manager or designee.
3. For proposed changes potentially affecting nuclear material control and accounting, a material control review shall be performed. Changes shall be approved by the Measurement Control Program Manager or designee.

Records of completed cross-functional reviews shall be maintained in accordance with Section 11.7, Records Management, for all changes to procedures involving licensed materials or QA Level 1 and QA Level 2 items and activities.

11.4.5 Distribution of Procedures

Originally issued approved procedures and approved procedure revisions are distributed in a controlled manner by document control.

Document Control shall establish and maintain an index of the distribution of copies of facility procedures. Revisions are controlled and distributed in accordance with this index. Indexes are reviewed and updated on a periodic basis or as required.

Department Managers or their designees shall be responsible for ensuring personnel doing work which require the use of the procedures have ready access to controlled copies of the procedures.

11.5 AUDITS AND ASSESSMENTS

AES will have a tiered approach to verifying compliance to procedures and performance to regulatory requirements. Audits are focused on verifying compliance with regulatory and procedural requirements and licensing commitments. Assessments are focused on effectiveness of activities and ensuring that QA Level 1 and QA Level 2 items are reliable and are available to perform their intended safety functions. This approach includes performing Assessments and Audits on critical work activities associated with facility safety, environmental protection and other areas as identified via trends.

Assessments are divided into two categories that will be owned and managed by the line organizations as follows:

- Management Assessments conducted by the line organizations responsible for the work activity
- Independent Assessments conducted by individuals not involved in the area being assessed.

Audits of work activities associated with QA Level 1 and QA Level 2 items and activities will be the responsibility of the QA Department.

Audits and assessments are performed to assure that facility activities are conducted in accordance with the written procedures and that the processes reviewed are effective. The audit program will apply as a minimum to radiation protection, criticality safety control, hazardous chemical safety, emergency management, quality assurance, configuration management, maintenance, training and qualification, procedures, incident investigations, records management, and industrial safety including fire protection, and environmental protection as these subjects relate to safety.

Audits and assessments shall be performed routinely by qualified staff personnel that are not directly responsible for production activities. Deficiencies identified during the audit or assessment requiring corrective action shall be forwarded to the responsible manager of the applicable area or function for action in accordance with the CAP procedure. Future audits and assessments shall include a review to evaluate if corrective actions have been effective.

The Quality Assurance Department shall be responsible for audits. Audits shall be performed in accordance with a written plan that identifies and schedules audits to be performed. Audit team members shall not have direct responsibility for the function and area being audited. Team members shall have technical expertise or experience in the area being audited and shall be indoctrinated in audit techniques. Audits shall be conducted on an annual basis.

The results of the audits shall be provided in a written report in a timely manner to the AES President, Plant Manager, the Safety Review Committee (SRC), and the Managers responsible for the activities audited. Deficiencies noted in the audits shall be responded to promptly by the responsible Managers or designees, entered into the CAP and tracked to completion and re-examined during future audits to ensure corrective action has been completed.

Records of the instructions and procedures, persons conducting the audits or assessments, and identified violations of license conditions and corrective actions taken shall be maintained.

11.5.1 Activities to be Audited or Assessed

Audits and assessments are conducted for the areas of:

- Radiation safety
- Nuclear criticality safety
- Chemical safety
- Industrial safety including fire protection
- Environmental protection
- Emergency management
- QA
- Configuration management
- Maintenance
- Training and qualification
- Procedures
- CAP/Incident investigation
- Records management.

Assessments of nuclear criticality safety, performed in accordance with ANSI/ANS-8.19-1996 (ANSI, 1996), will ensure that operations conform to criticality requirements.

11.5.2 Scheduling of Audits and Assessments

A schedule is established that identifies audits and assessments to be performed and the responsible organization assigned to conduct the activity. The frequency of audits and assessments is based upon the status and safety importance of the activities being performed and upon work history. The system of audits and assessments shall be designed to ensure comprehensive program oversight every three years. The audit and assessment schedule is reviewed periodically and revised as necessary to ensure coverage commensurate with current and planned activities.

Nuclear Criticality safety audits are conducted and documented quarterly such that all aspects of the Nuclear Criticality Safety Program will be audited at least every two years. The Operations Department is assessed periodically to ensure that nuclear critical safety procedures are being followed and the process conditions have not been altered to adversely affect nuclear criticality safety. The frequency of these assessments is based on the controls identified in the NCS analyses and NCS evaluations. Assessments are conducted at least semi-annually. In addition, weekly nuclear criticality safety walkthroughs of UF₆ process areas are conducted and documented.

11.5.3 Procedures for Audits and Assessments

Internal and external audits and assessments are conducted using approved procedures that meet the QA Program requirements. These procedures provide requirements for the following audit and assessment activities:

- Scheduling and planning of the audit and assessment
- Certification requirements of audit personnel
- Development of audit plans and audit and assessment checklists as applicable
- Performance of the audit and assessment
- Reporting and tracking of findings to closure
- Closure of the audit and assessment.

The applicable procedures emphasize reporting and correction of findings to prevent recurrence.

Audits and assessments are conducted by:

- Using the approved audit and assessment checklists as applicable
- Interviewing responsible personnel
- Performing plant area walkdowns
- Reviewing controlling plans and procedures
- Observing work in progress
- Reviewing completed QA documentation.

Audit and assessment results are tracked in the Corrective Action Program. The data is periodically analyzed for potential trends and needed program improvements to prevent recurrence and/or for continuous program improvements. The resulting trend is evaluated and reported to applicable management. This report documents the effectiveness of management measures in controlling activities, as well as deficiencies. Deficiencies identified in the trend report require corrective action in accordance with the applicable CAP procedure. The QA organization also performs follow up reviews on identified deficiencies and verifies completion of corrective actions reported as a result of the trend analysis.

The audit and for assessment team leader is required to develop the audit and/or assessment report documenting the findings, observations, and recommendations for program improvement. These reports provide management with documented verification of performance against established performance criteria for QA Level 1 and QA Level 2 items and activities. These reports are developed, reviewed, approved, and issued following established formats and protocols detailed in the applicable procedures. Responsible managers are required to review the reports and provide any required responses due to reported findings.

Corrective actions following issuance of the audit and/or assessment report require compliance with the CAP procedure. Audit reports are required to contain an effectiveness evaluation and statement for each of the applicable QA program elements reviewed during the audit. The audit/assessment is closed with the proper documentation as required by the applicable audit and assessment procedure. The QA organization will conduct follow-up audits or assessments to verify that corrective actions were taken in a timely manner. In addition, future assessments will include a review to evaluate if corrective actions have been effective.

11.5.4 Qualifications and Responsibilities for Audits and Assessments

The QA Manager initiates audits. The responsible Lead Auditor and QA Manager determines the scope of each audit. The QA Manager may initiate special audits or expand the scope of

audits. The Lead Auditor directs the audit team in developing checklists, instructions, or plans and performing the audit. The audit shall be conducted in accordance with the checklists, but the scope may be expanded by the audit team during the audit. The audit team consists of one or more auditors.

Auditors and lead auditors are responsible for performing audits in accordance with the applicable QA procedures. Auditors and lead auditors hold certifications as required by the QA Program. Additional details can be found in the QAPD. Before being certified under the AES QA Program, auditors must complete training on the following topics:

- AES QA Program
- Audit fundamentals, including audit scheduling, planning, performance, reporting, and follow-up action involved in conducting audits
- Objectives and techniques of performing audits
- On-the-job training.

Certification of auditors and lead auditors is based on the QA Manager's evaluation of education, experience, professional qualifications, leadership, sound judgment, maturity, analytical ability, tenacity, and past performance and completion of QA training courses. A lead auditor must also have participated in a minimum of five QA audits or audit equivalent within a period of time not to exceed three years prior to the date of certification. Audit equivalents include assessments, pre-award evaluations or comprehensive surveillances (provided the prospective lead auditor took part in the planning, checklist development, performance, and reporting of the audit equivalent activities). One audit must be a nuclear-related QA audit or audit equivalent within the year prior to certification.

Personnel performing assessments do not require certification, but they are required to complete QA orientation training, as well as training on the assessment process. The nuclear criticality safety assessments are performed under the direction of the criticality safety staff. Personnel performing these assessments do not report to the production organization and have no direct responsibility for the function or area being assessed.

The QAPD, Section 18, Audits, provides additional details regarding the QA Audit program requirements.

11.6 INCIDENT INVESTIGATIONS AND CORRECTIVE ACTION PROCESS

11.6.1 Incident Investigations

The incident investigation process is a simple mechanism available for use by any person at the facility for reporting deficiencies, abnormal events and potentially unsafe conditions or activities. Abnormal events that potentially threaten or lessen the effectiveness of health, safety or environmental protection will be identified and reported to and investigated by the EHS&L Manager. Each event will be considered in terms of its requirements for reporting in accordance with regulations and will be evaluated to determine the Level of investigation required. The process of incident identification, investigation, root cause analysis, environmental protection analysis, recording, reporting, and follow-up shall be addressed in and performed by written CAP procedures. Radiological, criticality, hazardous chemical, and industrial safety requirements shall be addressed. Guidance for classifying occurrences shall be contained in CAP procedures, including examples of threshold off-normal occurrences. The depth of the investigation will depend upon the severity of the classified incident in terms of the Levels of uranium released and/or the degree of potential for exposure of workers, the public or the environment.

The EHS&L Manager is responsible for:

- Maintaining a list of agencies to be notified
- Determining if a report to an agency is required
- Notifying the agency when required.

The licensing organization has the responsibility for all appropriate communications with government agencies.

The EHS&L Manager or designee shall maintain a record of corrective actions to be implemented as a result of off-normal occurrence investigations in accordance with CAP procedures. These corrective actions shall include documenting lessons learned, and implementing worker training where indicated, and shall be tracked to completion by the EHS&L Manager or designee.

Specifics of the Incident Investigation process are as follows:

1. AES will establish a process to investigate abnormal events that may occur during operation of the facility, to determine their specific or generic root cause(s) and generic implications, to recommend corrective actions, and to report to the NRC as required by 10 CFR 70.50 (CFR, 2008d) and 70.74 (CFR, 2008e). The investigation process will include a prompt risk-based evaluation and, depending on the complexity and severity of the event, one individual may suffice to conduct the evaluation. The investigator(s) will be independent from the line function(s) involved with the incident under investigation and are assured of no retaliation for participating in investigations. Investigations will begin within 48 hours of the abnormal event, or sooner, depending on safety significance of the event. The record of IROFS failures required by 10 CFR 70.62(a)(3) (CFR, 2008f) will be reviewed as part of the investigation. Record revisions necessitated by post-failure investigation conclusions will be made within five working days of the completion of the investigation.
2. Qualified internal or external investigators are appointed to serve on investigating teams when required. The teams will include at least one process expert and at least one team member trained in root cause analysis.

3. AES will monitor and document corrective actions through completion.
4. AES will maintain auditable records and documentation related to abnormal events, investigations, and root cause analyses so that "lessons learned" may be applied to future operations of the facility. For each abnormal event, the incident report includes a description, contributing factors, a root cause analysis, findings, and recommendations. Relevant findings are reviewed with all affected personnel. Details of the event sequence will be compared with accident sequences already considered in the ISA, and the ISA Summary will be modified to include evaluation of the risk associated with accidents of the type actually experienced.

AES will develop CAP procedures for conducting an incident investigation, and the procedures will contain the following elements:

1. A documented plan for investigating an abnormal event.
2. A description of the functions, qualifications, and/or responsibilities of the manager who would lead the investigative team and those of the other team members; the scope of the team's authority and responsibilities; and assurance of cooperation of management.
3. Assurance of the team's authority to obtain all the information considered necessary and its independence from responsibility for or to the functional area involved in the incident under investigation.
4. Retention of documentation relating to abnormal events for two years or for the life of the operation, whichever is longer.
5. Guidance for personnel conducting the investigation on how to apply a reasonable, systematic, structured approach to determine the specific or generic root cause(s) and generic implications of the problem.
6. Requirements to make available original investigation reports to the NRC on request.
7. A system for monitoring the completion of appropriate corrective actions.

11.6.2 Corrective Action Process

The AES QA Program identifies the responsibilities and provides authority for those individuals involved in quality activities to identify any condition adverse to quality, such as failures, malfunctions, deficiencies, deviations, defective materials and equipment, and non-conformances. These individuals identify and document conditions adverse to quality, analyze and determine how the conditions can be corrected or resolved, and take such steps as necessary to implement corrective actions in accordance with documented procedures.

The QA Program requires regularly scheduled audits and assessments to ensure that needed corrective actions are identified. AES employees have the authority and responsibility to initiate the corrective action process if they discover deficiencies. The QA Program contains procedures for identifying, reporting, resolving, documenting, and analyzing conditions adverse to quality. Reports of conditions adverse to quality are analyzed to identify trends in quality performance. Significant conditions adverse to quality and significant trends are reported to senior management in accordance with CAP procedures.

Follow-up action is taken by the QA Manager to verify proper and timely implementation of corrective action.

Conditions adverse to quality, the cause of the conditions and the corrective action taken to preclude repetition are documented and reported to management for review and assessment in accordance with CAP procedures.

The QAPD, Section 16, Corrective Action, provides additional details regarding the CAP requirements.

11.7 RECORDS MANAGEMENT

Records management shall be performed in a controlled and systematic manner in order to provide identifiable and retrievable documentation. Applicable design specifications, procurement documents, or other documents specify the QA records to be generated by, supplied to, or held, in accordance with approved procedures. QA records are not considered valid until they are authenticated and dated by authorized personnel.

The AES QA Program requires procedures for reviewing, approving, handling, identifying, retention, retrieval and maintenance of quality assurance records. These records include the results of tests and inspections required by applicable codes and standards, construction, procurement and receiving records, personnel certification records, design calculations, purchase orders, specifications and amendments, procedures, incident investigation results and approvals or corrective action taken, various certification forms, source surveillance and audit reports, component data packages, and any other QA documentation required by specifications or procedures. These records are maintained at locations where they can be reviewed and audited to establish that the required quality has been assured.

For computer codes and computerized data used for activities relied on for safety, as specified in the ISA Summary, procedures are established for maintaining readability and usability of older codes and data as computing technology changes. For example, procedures allow older forms of information and codes for older computing equipment to be transferred to contemporary computing media and equipment.

The facility maintains a Master File that access to, and use of is controlled. Documents in the Master File shall be legible and shall be identifiable as to the subject to which they pertain. Documents shall be considered valid only if stamped, initialed, signed or otherwise authenticated and dated by authorized personnel. Documents in the Master File may be originals or reproduced copies. Computer storage of data may be used in the Master File.

In order to preclude deterioration of records in the Master File, the following requirements are applicable:

- A. Records shall not be stored loosely. Records shall be firmly attached in binders or placed in folders or envelopes. Records should be stored in steel file cabinets.
- B. Special processed records, e.g., radiographs, photographs, negatives, microfilm, which are light-sensitive, pressure-sensitive and/or temperature-sensitive, shall be packaged and stored as recommended by the manufacturer of these materials.
- C. Computer storage of records shall be done in a manner to preclude inadvertent loss and to ensure accurate and timely retrieval of data. Dual-facility records storage uses an electronic data management system and storage of backup tapes in a fireproof safe.

The Master File storage system shall provide for the accurate retrieval of information without undue delay. Written instructions shall be prepared regarding the storage of records in a Master File, and a supervisor shall be designated the responsibility for implementing the requirements of the instructions. These instructions shall include, but not necessarily be limited to the following.

- A. A description of the location(s) of the Master File and an identification of the location(s) of the various record types within the Master File
- B. The filing system to be used

- C. A method for verifying that records received are in agreement with any applicable transmittal documents and are in good condition. This is not required for documents generated within a section for use and storage in the same sections' satellite files.
- D. A method for maintaining a record of the records received
- E. The criteria governing access to and control of the Master File
- F. A method for maintaining control of and accountability for records removed from the Master File
- G. A method for filing supplemental information and for disposing of superseded records.

When a single records storage facility is used, it shall be reviewed for adequacy of protecting the records by a person competent in the technical field of fire protection and fire extinguishing. Dual records storage facilities are not subject to this review.

Records related to health and safety shall be maintained in accordance with the requirements of Title 10, Code of Federal Regulations. The following records shall be retained for at least the periods indicated in accordance with the Records Management procedures which specifies retention periods

The following are examples of records that shall be retained:

- Operating logs
- Procedures
- Supplier QA documentation for equipment, materials, etc.
- Nonconforming item reports
- Test documentation/test results - preoperational/operational
- Facility modification records
- Drawings/specifications
- Procurement documents (e.g., purchase orders, purchase requisitions)
- Nuclear material control and accounting records
- Maintenance activities including calibration records
- Inspection documentation (plant processes)
- Audit reports
- Reportable occurrences and compliance records
- Completed work orders
- License conditions (specifications) records
- Software verification records
- System descriptions
- As-built design documentation packages
- Regulatory reports and corrective action.

Other retention times are specified for other facility records as necessary to meet applicable regulatory requirements. These retention times are indicated in facility administrative procedures.

QAPD, Section 17, Quality Assurance Records, of this chapter provides additional details regarding records management requirements

11.8 OTHER QA ELEMENTS

The QA Program and its supporting manuals, procedures and instructions are applicable to items and activities designated as QA Level 1 and QA Level 2

The QA Manager is responsible for developing and revising the QA Program and assuring it is in compliance with applicable regulations, codes and standards. The QA Manager approves the supporting manuals, procedures, and revisions for their respective scope of responsibility.

The QA Program specifies mandatory requirements for performing activities affecting quality and is set forth in procedures which are distributed on a controlled basis to organizations and individuals responsible for quality. Revisions to these procedures are also distributed on a controlled basis. Applicable portions of the QA Program are documented, approved and implemented prior to undertaking an activity.

A management assessment of the QA program is performed at least six months prior to scheduled receipt of licensed material on the site. Items identified as needing completion or modification are entered into the CAP and corrective action completed before scheduled receipt of licensed material. AES Management monitors the QA program prior to this initial management assessment through project review meetings and annual assessments. This management assessment along with integrated schedules and program review meetings ensure that the QA program is in place and effective prior to receiving licensed material.

The AES QA program for design, construction, and preoperational testing continues simultaneously with the QA program for the operational phase while construction activities are in progress.

Anyone may propose changes to the QA Program supporting manuals and procedures. When reviewed by the QA Manager and found acceptable and compatible with applicable requirements, guidelines and AES policy, the changes may be implemented. The QA Program and supporting manuals and procedures are reviewed periodically to ensure they are in compliance with applicable regulations, codes, and standards. New or revised regulations, codes, and standards are reviewed for incorporation into the QA Program and supporting manuals and procedures as necessary.

Personnel performing activities covered by the QA program shall perform work in accordance with approved procedures, and must demonstrate suitable proficiency in their assigned tasks. Formal training programs are established for quality assurance policies, requirements, procedures, and methods. Ongoing training is provided to ensure continuing proficiency as procedural requirements change. New employees are required to attend a QA indoctrination class on authority, organization, policies, manuals, and procedures.

Additional formal training is conducted in specific topics such as NRC regulations and guidance, procedures, auditing, and applicable codes and standards. Supplemental training is performed as required. On-the-job training is performed by the employee's supervisor in QA area-specific procedures and requirements. Training records are maintained for each person performing quality-related job functions.

The AES President assesses the scope, status, adequacy and regulatory compliance of the QA Program through regular meetings and correspondence with the Plant Manager and the AES QA organization. Additionally, AES QA, through the QA Manager, periodically informs the AES President and Plant Manager of quality concerns that need management resolution.

AES participates in the planning and scheduling for system turnover as construction is completed. Prior to system turnover, written procedures are developed for control of the transfer

of systems, structures, components and associated documentation. The procedures include checklists, marked drawings, documentation lists, system status, and receipt control.

Major work activities contracted by AES shall be identified and controlled. Principal contractors shall be required to comply with the portions of QA Program applicable to the scope of their work. The performance of contracted activities shall be formally evaluated by AES commensurate with the importance of the activities to safety.

11.9 REFERENCES

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